

The situation

I went out for dinner last night with my family at the View Restaurant. The service was amazing, and we had a fun evening. However, after we got home, I realised that we had been overcharged by 30 percent for some expensive drinks, which we definitely hadn't ordered. Shall I complain?

1 My friend's replies are below. Change the replies to reported speech.

I think that it's terrible!

Will

1 Will said *he thought that it was terrible!*

I went there last year, and they overcharged me, too!

Katya

2 Katya told me _____

It's not worth it, because they won't give you a refund.

Sam

3 Sam said _____

How are you going to show that you didn't order the drinks?

Li

4 Li asked how _____

I have a friend who complained to a restaurant and was given a free meal!

Martina

5 Martina told me _____

Can you give the place a bad review online instead?

Kasey

6 Kasey asked if _____

I warned you not to go there because they're always overcharging people!

Vijay

7 Vijay said _____

I'll come with you to talk to them if you want me to.

Dee

8 Dee told me _____

I'm never going there again!

Julio

9 Julio said _____

2 Work in pairs. Decide whether you would complain to the restaurant or not.

3 Have you ever been overcharged in a restaurant? What happened? Did you complain? Why or why not?