GREETINGS

HOW OLD ARE YOU?

01 Answer the questions.

1. Have you ever filled out any forms at the hospital?
2. Which personal questions do you ask a patient?
3. What is health insurance? Do you have one?



02 Read the dialogue between a medical receptionist and Mrs Cooper.

The receptionist: Hello, good morning. May I help you?
Mrs Cooper : Yes, I have an appointment with the cardiologist.
The receptionist: What is your full name, madam?
Mrs Cooper : Sharol Cooper.
The receptionist: Can you please spell it?
Mrs Cooper : Sure. It is S-H-A-R-O-L C-O-O-P-E-R.
The receptionist: Thank you. What time is your appointment, Mrs Cooper?
Mrs Cooper : At 10 am.
The receptionist: Let me check. OK, I need to ask you a few questions since this is your first visit. What is your address, Mrs Cooper?
Mrs Cooper : Trafalgar House, 341 Main Street, Westminster, London.
The receptionist: And, what is your date of birth?
Mrs Cooper : It is the 24th of May, 1982.
The receptionist: Do you have health insurance?
Mrs Cooper : Unfortunately no.
The receptionist: Does anybody accompany you right now?
Mrs Cooper : Yes, my husband is here with me.
The receptionist: Could I have his phone number in case of emergency?
Mrs Cooper : Of course. It is 06794566580.
The receptionist: Thank you for all the information, Mrs Cooper. Can I have your phone number finally?
Mrs Cooper : Yes. My cell phone number is 06785644435.
The receptionist: OK. Let me show you the way to our cardiologist, please.



LIVEWORKSHEETS