

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following Web page.

http://www.moonglowairways.com.au

Special Announcement by Geoff Clifford, President of Moon Glow Airways

As many of you are aware, there was a problem with Pelman Technology, the system that handles our airline reservations. This outage has affected several airlines. It's been a rough week, but the good news is that it has been repaired, and we are re-setting our system. However, Moon Glow passengers may still face delays for a day or two. This most likely will include longer lines at airports. We have added more on-site customer service representatives at airports in all of our destination cities to assist customers with their flights and information. We appreciate your understanding and patience.

147. What is the purpose of the announcement?

- (A) To report on airport renovations
- (B) To give an update on a technical problem
- (C) To introduce a new reservation system
- (D) To advertise airline routes to some new cities

148. According to Mr. Clifford, what has the airline temporarily increased?

- (A) The number of flights available
- (B) Dining options on flights
- (C) Assistance for customers at airports
- (D) Prices for international flights

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Questions 149-150 refer to the following job advertisement.

Video Captioners—Work from Home

Kiesel Video is seeking detail-oriented people to use our software to add text captions to a wide variety of video material, such as television programs, movies, and university lectures. We will provide free online training. Successful applicants must possess strong language skills and have a computer, a headset, and high-speed Internet access.

The position features:

- Flexible hours—you work as much or as little as you want.
- Choice of projects—we have work in many types of content.
- Good pay—our captioners earn \$350 to \$1,100 a week, depending on the assignment.

Apply today at www.kieselvideo.com/jobs

149. What are applicants for this position required to have?

- (A) Experience in video production
- (B) Certain pieces of equipment
- (C) A university degree in language studies
- (D) An office with a reception area

150. What is true about the job?

- (A) It is a full-time position.
- (B) It pays a fixed salary.
- (C) It involves some foreign travel.
- (D) It offers a choice of assignments.

Questions 151-152 refer to the following report.

February 1

SOFTWARE TESTING REPORT

Version of Software Program: Konserted 2.5

Testing Dates: January 10–12

Number of Participants: 8

Software Testing Overview: Participants were asked to complete a series of tasks testing the functionality of the revised Konserted interface. In task number 1, participants searched for a concert in a designated area. In task number 2, participants searched for new friends on the site. In task number 3, participants invited friends to a concert. In task number 4, participants posted concert reviews, photos, and videos.

Initial Findings: Task number 3 proved the most challenging, with three participants unable to complete it in under two minutes. A potential cause for this difficulty may be the choice of icons in the menu bar. Clearer, more intuitive icons could make this task easier to complete for participants.

151. What is true about the software testing?

- (A) It included multiple versions of Konserted.
- (B) It was done over several days.
- (C) It required participants to complete a survey.
- (D) It took place at a series of concerts.

152. What action was difficult for users to complete?

- (A) Searching for an event
- (B) Searching for friends
- (C) Inviting friends to a performance
- (D) Posting reviews to a Web site

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Questions 153-155 refer to the following e-mail.

E-mail

To:	catiyeh@mymailroom.au
From:	achen@mutamark.au
Date:	1 July
Subject:	Mutamark conference

Dear Ms. Atiyeh,

To follow up on our phone conversation earlier today, I would like to extend to you a formal written invitation to speak at the eighth annual Mutamark conference, scheduled to take place this year from 17 to 20 September in Zagros. Because you drew a sizeable crowd when you appeared at the conference in the past, we will be making special arrangements for your visit this time. The Blue Room at the Debeljak Hotel holds only 120, so this year we are also booking the Koros Hall, which has a capacity of 270. We can offer you a 40-to-50-minute slot on the last day of the conference, when attendance should be at its peak. Please e-mail me to confirm your acceptance and to let me know more about your audiovisual requirements. We can provide overhead projection for still images if you will be using them again.

Very best regards,

Alex Chen, Conference Planning
Mutamark Headquarters, Melbourne

153. What is indicated about Ms. Atiyeh's previous appearance at Mutamark?

- (A) It was very well attended.
- (B) It was moved to a larger venue.
- (C) It featured a musical performance.
- (D) It took place at the Koros Hall.

154. How many people can the Koros Hall accommodate?

- (A) 40
- (B) 50
- (C) 120
- (D) 270

155. When will Ms. Atiyeh most likely appear at the Mutamark conference?

- (A) On September 17
- (B) On September 18
- (C) On September 19
- (D) On September 20