

**Task 1:** You travelled by plane last week and your suitcase was lost.

You have still heard nothing from the airline company.

Write to the airline and explain what happened. Describe your suitcase and tell them what was in it.

Find out what they are going to do about it.

You should write at least 150 words.

You should spend about 20 minutes on this task.

You do NOT need to write your own address.

**Task 2: Phones at primary schools should be banned. To what extent do you agree or disagree?**