

1 GRAMMAR reported speech

a Circle the correct words.

- 1 Matt said yesterday that he will / would come shopping with me.
- 2 We asked the sales assistant how much it was / was it.
- 3 My sister said me / told me that she had spent all her money in the sales.
- 4 I asked Lucy where she bought / did she buy her clothes.
- 5 You told me that you may / might go shopping on Saturday.
- 6 My brother asked me if I can / if I could lend him £50 until next weekend.
- 7 Kate said that she had to / must go to the supermarket.
- 8 I asked my sister whether suited me the dress / the dress suited me, and she said I looked great!
- 9 Helena asked me what I wanted / did I want from the shops.
- 10 Nick said that he couldn't pay me back, because he 's forgotten / 'd forgotten his wallet.

b Complete the sentences with *said* or *told*.

- 1 Jackie said that she was thinking of buying a new car.
- 2 My boyfriend _____ me he wanted to see his friends more often.
- 3 You _____ you'd check the price online.
- 4 I _____ you I might be late.
- 5 Ryan _____ me that he couldn't find his credit card.
- 6 My sister _____ that she would buy me a new smartphone for my birthday.

c Report the conversations.

1 'Where do you buy your clothes?'

'I buy them online.'

I asked Kate where she bought her clothes.She told me (that) she bought them online.

2 'Have you seen my wallet?'

'I don't know where it is.'

He asked me _____.

I said _____.

3 'Do your school shoes still fit you?'

'They fit me perfectly!'

I asked my daughter _____.

She told _____.

4 'How much did you pay for your jacket?'

'It was a bargain.'

I asked Oliver _____.

He said _____.

5 'Where are you going tomorrow?'

'I'm meeting some friends.'

Sophie asked me _____.

I told _____.

6 'Do you need anything from the shop?'

'I want some chocolate.'

I asked John _____.

He said _____.

7 'Did you enjoy your stay?'

'It's been very enjoyable.'

She asked us _____.

We told _____.

8 'When are you going shopping?'

'I may go on Saturday.'

Holly asked me _____.

I said _____.



2 VOCABULARY shopping, making nouns from verbs

a Complete the pairs of sentences with the correct word, a or b.

- 1 The sports section is on the top floor of the b.
You can find this a in shopping centres all over the world.
a chain store **b** department store
- 2 He wasn't happy with his new trousers, so he asked for a _____.
She paid with a twenty-pound note, so the shop assistant gave her some change with her _____.
a receipt **b** refund
- 3 Those trousers are too short – they don't _____ you.
That dress is the right size, but it really doesn't _____ you.
a fit **b** suit
- 4 You can go to a _____ to buy your favourite author's latest novel.
Instead of buying the book, she's going to borrow it from the _____.
a bookshop **b** library
- 5 The whole family comes with me when I do the monthly shop, and the children take turns pushing the _____.
I only needed a few things, so I picked up a _____ at the entrance to the store.
a basket **b** trolley
- 6 This leather jacket was only £10. What a _____!
There was a 50% _____ on sandals, so I bought two pairs.
a bargain **b** discount
- 7 I'd _____ a coat if I were you – it's cold outside.
It would be a good idea to _____ that shirt before you buy it.
a try on **b** put on
- 8 You use a _____ when you want to pay at the end of the month.
There's no extra charge if you pay by _____.
a credit card **b** debit card

b Complete the sentences with the noun form of the verbs in brackets.

- 1 The company made a loss _____ of two million pounds last year. (lose)
- 2 The _____ was very slow, so we didn't leave a tip. (serve)
- 3 Selina gets special _____ because she's the manager's niece. (treat)
- 4 We couldn't reach an _____ with our boss about salaries. (agree)
- 5 My exam marks this term are a big _____ on last term. (improve)
- 6 They've had an _____, and they aren't talking to each other. (argue)
- 7 They had to get a _____ of their house before they could sell it. (value)
- 8 His greatest _____ was winning an Olympic gold medal. (achieve)
- 9 It's a difficult _____ to make between my best friend's wedding or my sister's birthday party. (choose)
- 10 The restaurant had to close as a result of bad _____. (manage)
- 11 There's a _____ on Saturday against the closure of the hospital. (demonstrate)
- 12 The _____ of alcohol is often prohibited at sports matches. (sell)
- 13 After careful _____, we've decided to sell the company. (consider)
- 14 My attempt to run a marathon ended in _____ when I fell and broke my leg after the first kilometre. (fail)
- 15 I had to resist the _____ to have another cake – they were delicious! (tempt)



c Complete the text with the noun form of the verbs in brackets.



A month ago, I bought a video game online for my son's birthday. I got a confirmation email back, which said that ¹delivery (deliver) would take about ten days. Two weeks later, I began to worry. I knew the seller had received my ²_____ (pay), but the video game hadn't arrived. So I decided to make a ³_____ (complain). I sent an email to the seller with a copy of the order confirmation as an ⁴_____ (attach). I received a ⁵_____ (respond) immediately, which said that the seller would look into the incident. After that, I heard nothing for three days, so I sent another email demanding an ⁶_____ (explain). This time I had more ⁷_____ (succeed), and the seller said he would send another copy of the game. If I don't receive it before my son's birthday, I'm going to ask for ⁸_____ (compensate).

3 PRONUNCIATION the letters ai

a Circle the word where ai is pronounced differently.

- 1 bargain mountain trainers
- 2 certain complain rain
- 3 painting said wait
- 4 airline fair railway
- 5 captain plain email
- 6 brain hair stairs

b 8.2 Listen and check. Then listen again and repeat the words.



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