

## READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

### PART 5

**Directions:** A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. Edison Delivery's trucks leave the warehouse promptly ----- 6:00 A.M. each morning.  
(A) at  
(B) on  
(C) for  
(D) with
102. A ----- copy of the rental agreement for the apartment has been delivered to the main office.  
(A) signature  
(B) sign  
(C) signs  
(D) signed
103. ----- can be made online or by calling customer service between 6:30 A.M. and 5:30 P.M.  
(A) Reserve  
(B) Reserved  
(C) Reservations  
(D) Reservable
104. Ms. Shimabukuro rose through the ranks ----- and became the manager in less than two years.  
(A) quick  
(B) quicken  
(C) quickly  
(D) quickening
105. The Highland Museum of Robotics will be ----- for renovations until further notice.  
(A) bought  
(B) closed  
(C) stopped  
(D) held
106. The Hollytown Arena designates an area where fans can meet their ----- athletes after each game.  
(A) favorite  
(B) favoritism  
(C) favorites  
(D) favoring
107. Billboards that advertise legal services are most effective when placed ----- business districts.  
(A) from  
(B) down  
(C) of  
(D) in
108. Ms. Ueda was quite ----- with the wholesale prices offered by Rea's International Restaurant Suppliers.  
(A) advised  
(B) true  
(C) pleased  
(D) strong

109. *Geology Monthly* is a professional journal with articles written ----- for experts in the field.  
 (A) specify  
 (B) had specified  
 (C) specifics  
 (D) specifically
110. ----- the year-end sale at Arthur's Camping Supplies, all winter items are discounted by 25 percent.  
 (A) During  
 (B) Although  
 (C) As long as  
 (D) In addition
111. In the ----- future, a hardware store will open on the corner of Oak Boulevard and Primrose Avenue.  
 (A) nears  
 (B) nearly  
 (C) nearness  
 (D) near
112. Mr. Careni requested that ----- from the technical support team come immediately to the Harrisburg office.  
 (A) who  
 (B) someone  
 (C) which  
 (D) themselves
113. The time-entry system was ----- unavailable this afternoon, but it is functioning normally now.  
 (A) directly  
 (B) urgently  
 (C) precisely  
 (D) briefly
114. The upcoming career fair ----- by more than 100 employers and job-recruiting agencies.  
 (A) attend  
 (B) were attended  
 (C) was attending  
 (D) will be attended
115. ----- theater at Landon Cinema is decorated with a different theme.  
 (A) Even  
 (B) Much  
 (C) Each  
 (D) All
116. Changes to course content have been halted ----- the Salinas Academy transitions to a new online platform.  
 (A) while  
 (B) though  
 (C) regarding  
 (D) whether
117. Bricktown Mayor Julian Trent will ----- help plant flowers in Evans Park this weekend.  
 (A) personal  
 (B) personalize  
 (C) personally  
 (D) personality
118. Please replace pages 28 to 35 in the employee handbook with the ----- pages.  
 (A) careful  
 (B) updated  
 (C) consistent  
 (D) sizable
119. ----- we increased our Internet speed, we can download large documents much faster.  
 (A) Since  
 (B) Provided  
 (C) Yet  
 (D) Instead
120. The lead graphic artist decides which photographs submitted by freelancers ----- to the creative director.  
 (A) are sending  
 (B) sender  
 (C) should be sent  
 (D) send

121. ----- you visit the Star Hotel, the cheerful staff makes you feel welcome.  
(A) Whenever  
(B) Whichever  
(C) Nevertheless  
(D) Altogether
122. Ms. Matlou considered a legal career before ----- deciding to go to business school.  
(A) strictly  
(B) politely  
(C) ultimately  
(D) slightly
123. Patrons of the festival enjoying picnic lunches on the concert hall's lawn is a ----- dating back almost a century.  
(A) traditional  
(B) tradition  
(C) traditionalist  
(D) traditions
124. Many people ----- their online shopping carts when they discover what the shipping charge will be.  
(A) eject  
(B) abandon  
(C) resign  
(D) discourage
125. The state's tourism Web site provides information on many of the area's popular -----.  
(A) situations  
(B) appeals  
(C) demands  
(D) attractions
126. ----- interested in learning more about Shana Fabian's sculptures should attend her talk at Deana Gallery on May 2.  
(A) Enough  
(B) Whoever  
(C) Each other  
(D) Those
127. The merger between the Oznaze and Tellurisq companies was ----- settled following months of tough negotiations.  
(A) exactly  
(B) instantly  
(C) finally  
(D) easily
128. Auto parts are shipped ----- two to three days unless the customer requests expedited delivery.  
(A) within  
(B) here  
(C) afterward  
(D) perhaps
129. The interior designer selected some very ----- colors for the lobby walls.  
(A) massive  
(B) intense  
(C) direct  
(D) sudden
130. Experts recommend that the cooling system be checked by a service technician at regular -----.  
(A) expanses  
(B) intervals  
(C) classifications  
(D) detachments

## PART 6

**Directions:** Read the texts that follow. A word, phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 131-134 refer to the following e-mail.

To: Roger Wall <rogerwall@openemail.com>  
From: Guillermo Torres <gtorres@supplyflow.com>  
Date: May 2  
Subject: RE: Missing delivery

Dear Mr. Wall,

This is in response to your ----- e-mail notifying us that you did not receive your April shipment of office supplies. We verified that your annual subscription is up-to-date and that everything is in order on your side. This error is, therefore, an oversight on ----- part. We have transitioned to new shipping software, and some customer information was not transferred correctly. Rest assured that this has been fixed and that the error will not ----- again.

We sent your box of office supplies today using an overnight shipping service, ----- . Inside the box, you will also find a complimentary token of appreciation for your patience.

If you have further questions or concerns, do not hesitate to contact me directly.

Sincerely,

Guillermo Torres, Customer Assistant, Supply Flow, Inc.

131. (A) constant  
(B) nearby  
(C) early  
(D) recent

132. (A) either  
(B) its  
(C) our  
(D) their

133. (A) combine  
(B) revise  
(C) affect  
(D) occur

134. (A) You should receive it tomorrow.  
(B) This order will take longer than usual to process.  
(C) The box is very heavy.  
(D) Please review the invoice attached to this e-mail.

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Questions 135-138 refer to the following memo.

To: Marketing Department, Tavola Foods Distributors  
From: Victor Cotillo  
Date: March 4  
Subject: Information

Please look at the proposed survey that was just added to our team folder. The first section asks  
----- to rate their favorite vegetables. We felt shoppers might prefer a particular vegetable only if  
135.  
it is fresh and in season. -----, we also ask what frozen vegetables they buy most frequently  
136.  
and why. In addition, we ----- a series of questions about food preparation and convenience.  
137.  
We feel this survey will give us a better picture of what our customers want. Please look over  
everything and quickly respond with any thoughts. -----.  
138.

135. (A) farmers  
(B) executives  
(C) consumers  
(D) merchants

136. (A) In effect  
(B) Therefore  
(C) On occasion  
(D) Nevertheless

137. (A) were inserting  
(B) have inserted  
(C) had been inserting  
(D) could have inserted

138. (A) We want to start distributing the  
survey next week.  
(B) We value the feedback provided  
by you, our customers.  
(C) Despite higher costs, demand for  
our products has risen.  
(D) As we all know, fresh vegetables  
are good for you.

Questions 139-142 refer to the following e-mail.

To: vendors@grovecenterfleamarket.org  
From: alanc@spicebest.com  
Date: October 22  
Subject: Parking issue

Dear Vendors,

Starting next month, the owners of the Grove Center Flea Market will charge a flat daily rate of \$10 to use the onsite parking deck. This means customers who drive to our weekly flea market will no longer enjoy free parking. I'm concerned that this might \_\_\_\_\_ some shoppers from coming, which will hurt our businesses.

139.

As president of the Grove Center Flea Market, I have asked the owners to consider waiving or reducing the fee. \_\_\_\_\_. The nearest other large-scale parking facility is at city hall, three long blocks from our site. Street parking is available but can be \_\_\_\_\_ to find.

140.

141.

Please reply to all if you have any thoughts on alternative \_\_\_\_\_.

142.

Best,

Alan Coleman

139. (A) remove  
(B) carry  
(C) discourage  
(D) manage

140. (A) Their offices are not open on Sundays.  
(B) I also asked them to expand the garage.  
(C) Nevertheless, we have more vendors than last year.  
(D) Unfortunately, we could not reach a compromise.

141. (A) difficult  
(B) pleasant  
(C) expensive  
(D) specific

142. (A) solution  
(B) solutions  
(C) solve  
(D) solving

TEST 9

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Questions 143-146 refer to the following newspaper article.

QUEENSVILLE (November 3)—Recycling just became easier for many local residents thanks to the opening of the township's second recycling center. "West Queensville residents now have a more ----- location to drop off their materials," Mayor Dustin Larson said at yesterday's ribbon-cutting ceremony. "No longer must they travel to the east part of the town."

-----  
143. However, Ida Aguirre of the Queensville Clean Coalition criticized the town council's decision to eliminate curbside pickup of recyclables. "Curbside pickup should be resumed

-----  
145. elected officials want to make recycling easier," she said in a telephone interview. Open 6 A.M. to 8 P.M. on weekdays, the new 18 Darren Street facility takes only mixed paper and some plastics. Aluminum is not currently -----  
146.

143. (A) widespread  
(B) convenient  
(C) ordinary  
(D) stable

145. (A) by  
(B) so  
(C) if  
(D) through

144. (A) The percentage of household waste sent to landfills has decreased recently.  
(B) Those who attended the ceremony applauded the new facility.  
(C) Employees at both drop-off sites can help unload materials.  
(D) The drop-off site in West Queensville opens next year.

146. (A) accepted  
(B) accepting  
(C) accepts  
(D) accept

## PART 7

**Directions:** In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following e-mail.

<b>To:</b>	Jeanne Vasseur
<b>From:</b>	Milo Bailey
<b>Date:</b>	4 February
<b>Subject:</b>	Information

Dear Jeanne,

I think we made the right decision in hiring Carol. She has some excellent ideas about design and content for our Web site. The new site she created will help us attract new clients and help our current clients get the information they need.

In addition to the minor changes you suggested earlier, we could have a blog on the Web site to post accounting tips and share some anecdotes. We need to sit down with Carol to share our thoughts. Her schedule is open tomorrow morning—will you be free?

Sincerely,

Milo

147. Why did Mr. Bailey send the e-mail to Ms. Vasseur?
- (A) To inquire about a product
  - (B) To explain a new process to her
  - (C) To discuss changes to a Web site
  - (D) To ask her to contact a new client

148. What does Mr. Bailey want to do?
- (A) Review a schedule
  - (B) Hire additional staff
  - (C) Open a new account
  - (D) Meet with a new employee

Questions 149-150 refer to the following receipt.

<b>Green's Athletic Shoes</b>	
18502 Oriole Avenue Chicago, IL 60800 (312) 555-0132	
August 5, 11:27 A.M.	
<b>Receipt number: 5926</b>	
<hr/>	
Lunarwave running shoes Style: Fleetfoot, men's size 10	\$119.00
<hr/>	
Suresocks cotton running socks men's size large	\$4.99
<hr/>	
Coolbreeze T-shirt men's size medium Regularly \$14.00, now 15% off	\$11.90
<hr/>	
Subtotal	\$135.89
Sales tax (6.25%)	\$8.49
<b>Total</b>	<b>\$144.38</b>
Thank you for shopping at Green's Athletic Shoes! Please fill out a customer survey at <a href="http://www.greensathletic.com">www.greensathletic.com</a> .	
All returns must be made within 30 days. A receipt is required to make a return.	

149. What is indicated about the T-shirt?
- (A) It was made by Lunarwave.
  - (B) It is a size large.
  - (C) It is made of cotton.
  - (D) It was sold at a discounted price.

150. What must a customer do to return an item?
- (A) Complete an online form
  - (B) Bring the item back within six months
  - (C) Show an original store receipt
  - (D) Mail the item to the manufacturer

Questions 151-152 refer to the following text-message chain.



151. At 11:39 A.M., what does Ms. Morgan mean when she writes, "I might be able to"?
- (A) She could help organize a weekend event.
  - (B) She could work Ms. Blanco's hours on Friday.
  - (C) She could pick up some food for a party.
  - (D) She could meet with Ms. Blanco during her break.
152. Who most likely is Mr. Cho?
- (A) A temporary worker
  - (B) A party planner
  - (C) A supervisor
  - (D) A friend of Ms. Blanco's

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Questions 153-154 refer to the following memo.

## MEMO

To: All Avisomark Employees  
From: Eugenia Bajorek, Assistant Communications Director  
Date: January 30  
Re: Our company newsletter

As part of a company-wide effort to reduce waste, we will be discontinuing the print version of our weekly company newsletter, effective March 1. From that date forward, the newsletter will be published in its online format only. In addition, beginning in March, the submission deadline for the Employee News section of the newsletter will be changed from the third Friday of each month to the second Friday of each month. This change will give Markus Quimby the time he needs to process and edit submissions. The submission process remains the same: simply e-mail Markus directly at [mquimby@avisomark.com](mailto:mquimby@avisomark.com).

153. Why was the memo written?
- (A) To announce a recent decision
  - (B) To introduce a new staff member
  - (C) To describe a volunteer opportunity
  - (D) To invite feedback on a new practice
154. According to the memo, why would employees e-mail Mr. Quimby?
- (A) To update their personal information
  - (B) To request a copy of a newsletter
  - (C) To express their opinion on the newsletter format
  - (D) To send in their latest news

Questions 155-157 refer to the following article.

### Driverless Buses in Swansea?

SWANSEA (12 May)—A consortium of city government officials and local business leaders is considering the purchase of driverless buses for some city routes. Commissioned with exploring options to improve transportation in Swansea and surrounding areas, the group recently sent three members to Malaga, Spain, where driverless buses run an eight-kilometre loop several times a day.

Consortium member Gareth Elias was impressed by what he learned. Despite concerns about safety and traffic regulations, Mr. Elias could see driverless buses becoming a reality before long, but only in specific cases. "I believe they would be particularly useful during festivals and special events," he said. "I can't imagine them being on the roads every day."

Anisha Deepak, an engineer specialising in transportation innovation, served as a technical consultant on the trip. She was struck by the complexity of the buses' artificial intelligence system, which allows them to learn as they collect data on every trip.

"Artificial intelligence makes these buses very safe in real-world situations," she said. "Nevertheless, it's best to have a human operator on board at all times in case of emergencies."

A public community forum is scheduled for 2 June to discuss the benefits and drawbacks of driverless buses. Visit the Swansea Town Council's Web site at [www.swanseatowncouncil.gov.uk](http://www.swanseatowncouncil.gov.uk) to learn more.

155. What is the purpose of the article?
- (A) To explain how a new technology works
  - (B) To report on a group's recent activities
  - (C) To recruit participants for a travel forum
  - (D) To announce changes to a bus schedule
156. What opinion does Mr. Elias express about driverless buses?
- (A) They are not safe under any circumstances.
  - (B) Traffic regulations must be revised to accommodate them.
  - (C) They are practical for limited purposes.
  - (D) They are appropriate for Malaga but not for Swansea.
157. What is indicated about Ms. Deepak?
- (A) She was recently elected to the Swansea Town Council.
  - (B) She collected data for a computer system.
  - (C) She took notes during an emergency meeting.
  - (D) She traveled to Malaga as a consultant.

Questions 158-161 refer to the following job posting.

Morves Laboratories of Seoul is seeking an associate research scientist who will work collaboratively with a team of other scientists within the Research and Development Division.

Morves Laboratories has more than 85,000 employees in offices and laboratories in Asia, Europe, and North America who are involved in developing, manufacturing, and selling cutting-edge medicines. The Research and Development Division is responsible for achieving the company's primary goal of creating new and effective medications for worldwide use.

Primary Job Functions:

- Design and conduct laboratory experiments
- Perform rigorous data analysis
- Collaborate to write detailed reports
- Present research findings internally and externally to clients at specific meetings

Position Requirements:

- A master's degree in biology
- At least five years of laboratory experience
- Excellent oral and written communication skills

To apply, submit a résumé and cover letter to [www.morveslaboratories.co.kr/careers](http://www.morveslaboratories.co.kr/careers) by November 10.

158. What does the job posting indicate about Morves Laboratories?
- (A) It offers excellent employee benefits.  
(B) Its workforce is primarily based in Europe.  
(C) Its main purpose is to develop new medicines.  
(D) It partners with another company for product distribution.
159. What is one responsibility of the position?
- (A) Analyzing information from experiments  
(B) Designing safe packaging materials  
(C) Operating manufacturing equipment  
(D) Responding to patient inquiries
160. According to the job posting, what should an applicant possess?
- (A) Knowledge of medical regulations  
(B) Expertise in editing medical journals  
(C) A background in teaching biology  
(D) Experience working in a laboratory
161. How should someone apply for the position?
- (A) By visiting the company's offices  
(B) By submitting a résumé online  
(C) By calling a recruiting professional  
(D) By e-mailing a current employee

Questions 162-164 refer to the following e-mail.

E-Mail Message

To: team@rosettipasta.com.au  
From: valentina\_rosetti@rosettipasta.com.au  
Date: 20 August  
Subject: Update

Dear Team,

The past several years have been fast-paced. — [1] —. Five years ago, when I began selling my homemade pasta, I never expected to need a space larger than the kitchen in my own house. How things have changed! This week, the business won a contract to supply a regional food distributor here in Eastern Australia.

This achievement certainly would not have been possible without you. — [2] —. You have all worked hard to keep pace with such tremendous growth, and it was not always easy. To show my appreciation, I have decided that each of you will receive a bonus. — [3] —.

With our solid team and our streamlined production process, I am optimistic that we will see our product placed on even more supermarket shelves soon. — [4] —. The future looks bright.

Sincerely,

Valentina Rosetti  
Chief Executive Officer, Rosetti Pasta Company Ltd.

162. Why did Ms. Rosetti send the e-mail?

- (A) To thank employees
- (B) To present a business plan
- (C) To announce a postponement
- (D) To request assistance with a project

163. What does Ms. Rosetti express confidence about?

- (A) The development of a new product line
- (B) The potential for more company growth
- (C) The success of an advertising campaign
- (D) The possibility of replacing old machinery

164. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"It will appear in your accounts on Friday."

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]