

Task 1

Choose the best answer.

1. John works at Old Time Toys.

a. Yes

b. No

2. Marina wants ...

a. product information, a brochure and prices.

b. to call John again later.

3. Marina's number is ...

a. 0208 6557621

b. 0208 6656721

4. Marina's email address is ...

a. marina.silva@oldtime_toys.com

b. marina.silva@oldtime-toys.com

Task 2

Write a number (1–6) to put the actions in the order they are mentioned.

_____ Marina says that she needs some product information.

_____ Marina introduces herself.

_____ Marina leaves her email address.

_____ Marina says how she got John's phone number.

_____ Marina asks for a brochure and prices.

_____ Marina asks John to call her back