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Listen to the conversation between a customer and a shop assistant and do the exercises to improve your listening skills.

Preparation

Do this exercise before you listen. Write the correct word in the boxes below the picture.

cash	credit card	receipt
checkout	changing rooms	T-shirt
		
		

1. Check your understanding: shop assistant or customer

Do this exercise while you listen. Circle *Shop assistant* or *Customer* for these sentences.

Shop assistant

Is it OK?

Customer

Shop assistant

And in purple?

Customer

Shop assistant

Would you like to pay with credit card or with cash?

Customer

Shop assistant

Can I help you?

Customer

Shop assistant

Yes, have you got this T-shirt in other colours?

Customer

Shop assistant

Can I try it on?

Customer

Shop assistant

What size do you want?

Customer

2. Check your understanding: gap fill

Do this exercise while you listen.

1. What size T-shirt does the customer want? _____
2. Does the shop have a medium size purple T-shirt? _____
3. What colour T-shirt does the customer try on? _____
4. Does the customer buy the red T-shirt? _____
5. How much does it cost? _____
6. Does the customer pay by credit card or with cash? _____

Discussion

What was the last item of clothing you bought? Where and when did you buy it?

Are you happy with it?

Vocabulary Box

Write any new words you have learnt in this lesson.