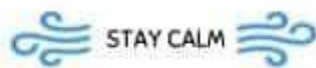


CONFLICT RESOLUTION STEPS



WHAT IS THE CONFLICT?

LISTEN / UNDERSTAND BOTH SIDES

_____'S SIDE

_____'S SIDE

POSSIBLE SOLUTIONS

DOES IT WORK FOR ME?

☐ YES ☐ NO

DOES IT WORK FOR ME?

☐ YES ☐ NO

WHAT WORKS FOR BOTH?

PROS

CONS

WIN-WIN OR COMPROMISE?
BEST POSSIBLE SOLUTION