

AT THE AIRPORT

1. Watch the video and answer the questions:



Where is he flying to?

Is there any problem with the flight?

What time is the flight scheduled to depart?

Does he have any luggage to check in?

Does he have any carry on luggage?

Does he prefer a window seat?

What gate will the flight depart from?

What is the flight boarding time?

2. Complete the conversation using the words on the right:

Clerk: Good afternoon. Where are you today?

Passenger: I'm flying to Stockholm.

C: May I see your, please?

P: Yes. Here you are... Do you need to see my

C: No, I don't. Unfortunately, your has been It's now to at 6pm.

P: Oh, well. That's not too bad.

C: I'm sorry for the inconvenience.

P: That's OK.

C: Are you any bags today?

P: Yes, I have one bag to check and one bag to

C: Have you left your bags at any time?

P: No, I've always had my bags with me.

C: OK. That's good. ... Right now, you have a Would you prefer a or an

P: Er... an, please.

C: OK. Here's a new and your

P: Thanks.

C: Go through and your to Stockholm will depart from B25. The flight at 5.30.

P: B25... OK. Thank you.

unattended
depart
security
boards
middle seat
checking in
delayed
aisle seat
aisle seat
boarding pass
boarding pass
passport
carry on
baggage claim
scheduled
gate
gate
flying
window seat
flight
flight