

185. Which phone model requires text activation?

- (A) RG243
- (B) PG399
- (C) TRX440
- (D) PT800

Questions 186-190 refer to the following flyer, Web site, and e-mail

Come to the Bates Museum!

We will help you make the most of your experience by giving you a guided tour of our fascinating exhibits. These displays change every few months, so check our schedule below before you reserve a spot.

Who Were the Vikings? (January–March)

Despite popular legend, the majority of people who lived across Scandinavia during the Viking Age were actually not warriors at all. So, what were they?

The History of the Railways (April–May)

We often think of the railway as part of the Industrial Revolution, but the history of rail transport actually dates back as far as the ancient Greeks!

Exploring the Ocean (June only)

Intended for the brave and curious, this tour takes participants into the depths of the ocean. Separated only by some glass walls, you will see live deep-sea animals up close and personal.

From the King's Castle (July–September)

This tour contains many of the works of art formerly collected and displayed by King Louis XIV in the French Palace of Versailles during the 17th century.

Ancient Ancestors (October–December)

This tour takes you into the world of the First Nations, who were the first figures to live in North America.

www.batesmuseum.com/registration

TOUR REGISTRATION

Please fill out every line of this form and then click "SUBMIT" at the bottom of this screen. If you have questions about your chosen tour, please contact the museum at 555-293-8237 or e-mail tours@batesmuseum.com.

Name: Terry Turner
Phone number: 555-828-7089
E-mail address: tturner@funmail.org
Date: August 1
Number of participants: five

Tour Time:
☐ 10:00 A.M. ☐ 2:00 P.M.
☒ 12:00 P.M. ☐ 4:00 P.M.

SUBMIT

To: Terry Turner <tturner@funmail.org>
From: Bates Museum <donotreply@batesmuseum.com>
Date: July 29
Subject: Your tour booking

Dear Patron,

Thank you for your booking. Please note the following about your upcoming tour:

- 1) Guests should arrive 10 minutes prior to the scheduled tour time.
- 2) The museum can accommodate groups between 6 and 15 people. We will split all groups with more than 15 people into two in order to pass through the exhibits easily. Likewise, groups with fewer than 6 participants will be grouped together with another party, so we use our tour guides as efficiently as possible.
- 3) No outside food or drink is allowed in the museum.
- 4) Children under the age of 10 must be accompanied by an adult at all times.

We appreciate your interest in the Bates Museum!

*** This is an automated message. Do not reply directly to this message. ***

186. What is included as part of the Exploring the Ocean tour?

- (A) Video footage
- (B) Photographs
- (C) Live creatures
- (D) Interactive displays

187. In the flyer, the word "figures" in paragraph 6, line 1, is closest in meaning to

- (A) people
- (B) numbers
- (C) characteristics
- (D) statues

188. Which exhibit will Ms. Turner most likely visit?

- (A) Who Were the Vikings?
- (B) The History of the Railways
- (C) From the King's Castle
- (D) Ancient Ancestors

189. What is indicated about tour guests?

- (A) Groups with more than 6 pay a lower admission price
- (B) Participants who are late are admitted only to specific exhibits
- (C) Guests can bring their refreshments to the museum
- (D) Young children must be escorted by an adult

190. What is true about Ms. Turner's tour group?

- (A) It will arrive 20 minutes early
- (B) It will be combined with another
- (C) It will take the first tour of the day
- (D) It will include children younger than 10

Questions 191-195 refer to the following article, e-mail, and Web site

City Sidewalk Gets an Upgrade

By Judith Moiley

Yesterday, Clarkton city officials announced that they will be repaving some of the city's oldest and most uneven sidewalks this summer. Several pedestrians have complained about the cracked sidewalks for a while and the city finally has some funds to address the issue.

The first street to be repaired will be Kincaid

Avenue. Construction begins on August 20 and is expected to last for two weeks. After the completion of the first sidewalk, work will likely begin on Palin Drive, and later continue on Denton Parkway and Cardin Street as well. Updates will be released periodically as they become available.

To: Abby Walker <abby@houstonelectronics.com>
From: Edwin Houston <edwin@houstonelectronics.com>
Date: July 25
Subject: Construction concerns

Hi Abby,

Have you heard about the sidewalk repaving project that the city is going to do next month? I just read an article about it. I think it could create a problem for our business since it will be happening right in front of our store.

Businesses are encouraged to remain open, but I'm worried that customers won't want to walk through a construction zone to come here. I've already submitted a contact request to our city councilor and suggested another time that they can do the work. While I wait for his response, could you contact our marketing team and suggest making some large promotional signs that we can put out front? I want customers to know that we are still open during the construction and that they can still come inside.

Thank you,

Edwin

www.nicholasdow.com

Please specify the nature of your message:

☐ I have a question
☒ I have a problem
☐ I have a comment (no reply)

My message to Nicholas Dow

I am the owner of Houston Electronics, which is in the middle of the first construction route. I am concerned that the proposed sidewalk repaving project is going to have a negative effect on my business. Is it possible to have the work done in the evening instead of during the day so that customers don't need to walk by construction to come to my store?
 Thank you, Edwin Houston

Should a response be sent to you?
☒ Yes ☐ No

E-mail:
 edwin@houstonelectronics.com

Thank you for contacting Mr. Dow!

191. What is the main topic of the article?

- (A) Introduction of new traffic rules
- (B) Nominations for city council
- (C) Creation of more sidewalks
- (D) Upcoming construction work

192. What is implied about Mr. Houston?

- (A) He suggested that the work be delayed by a month
- (B) He wrote an article about the city's proposed plans
- (C) He worries that a city project will harm his business
- (D) He supports the efforts to make some improvements

195. What is Nicholas Dow's position?

- (A) Newspaper journalist
- (B) Construction worker
- (C) Government official
- (D) Promotions manager

193. Where is Houston Electronics located?

- (A) On Kincaid Avenue
- (B) On Palin Drive
- (C) On Denton Parkway
- (D) On Cardin Street

194. What is Ms. Walker asked to do?

- (A) Design a promotional sign
- (B) Modify a construction schedule
- (C) Arrange alternate parking options
- (D) Contact another department in the company

Questions 196-200 refer to the following notice, letter, and Web site

It's time to renew your HDA membership!

It is time for you to renew your membership with HDA Broadcasting, and as a current membership holder, you must be aware of the incredible value that comes with your membership fee as followings.

- An automatic subscription to our monthly magazine about the broadcasting industry
- Monthly e-mail updates about the events we sponsor and exclusive offers for our members
- "First listens" to new programs that we plan to introduce; here, you will have the opportunity to provide your opinion on the show

The different membership categories are listed below. You can renew at the same level or choose to change to another.

Annual Membership Levels

INDIVIDUAL - \$75	FAMILY - \$200
Includes all the membership benefits listed above for one person.	Includes all the benefits listed above for up to four members.
SUPPORTER - \$125	SPONSOR - \$300
Includes all INDIVIDUAL benefits plus two guest passes to any HDA event.	Includes all FAMILY benefits plus four guest passes and a 20% discount on our online merchandise.

Ms. Charlotte Potter
54 Terrick Rd.,
Egloshayle, UK PL27 7LJ

Dear Ms. Potter,

We are very grateful that you decided to renew your HDA membership. As a non-profit network, we rely on private funding to provide high-quality programming to our listeners. It is because of supporters like yourself that we are able to continue doing so. Enclosed with this letter you will find your new membership card and your guest passes.

Additionally, we have created an easier way for members to provide feedback. On our Web site at www.feedback.hdabroadcasting.org are several short comment forms for each of our programs. We have also recently created a feedback form to evaluate our membership program. We would greatly appreciate it if you would take five minutes to fill it out.

Best Wishes,

Bryce Garcia, HDA Member Services

www.feedback.hdabroadcasting.org

HDA Membership Feedback Form

Name: Charlotte Potter

Do you feel the membership is worth the cost?

I think the \$125/year rate is a little high for what my membership gives me in return. However, I pay for the membership not because I want the benefits, but because I want to support the broadcasting you provide. The rest is just a bonus for me.

What is the most important benefit of membership?

I really enjoy my copies of the HDA Broadcasting magazine. It is quite interesting and full of useful information.

Do you have any other comments?

I recently renewed my membership, but only my free passes were included with the thank you letter I received. Could you please send me the item that I am still missing?

- 196.** What is indicated about HDA Broadcasting?
- (A) Its memberships can be canceled at any time
- (B) It has an Internet-based store
- (C) It sponsors four events per year
- (D) It sends out weekly e-mails
- 197.** What is Ms. Potter's membership level?
- (A) Individual
- (B) Family
- (C) Supporter
- (D) Sponsor
- 198.** In the letter, the word "network" in paragraph 1, line 2, is closest in meaning to
- (A) community
- (B) station
- (C) grid
- (D) structure
- 199.** What does Ms. Potter suggest about the HDA Broadcasting membership?
- (A) It could add another membership level
- (B) It is appropriately priced for the benefits provided
- (C) It should offer an online renewal option
- (D) Its monthly publication is educational
- 200.** What item did Ms. Potter ask to be sent?
- (A) An event pass
- (B) A membership card
- (C) A discount coupon
- (D) A renewal notification