

Questions 165-167 refer to the following online chat discussion

The screenshot shows a chat window with a dark title bar and three window control buttons (minimize, maximize, close) on the top left. The chat area has a white background and contains the following messages:

- Rowan Garcia** 8:02 A.M.: Welcome back, Caryn! How was the conference on International Business Regulations?
- Caryn Clark** 8:03 A.M.: It was incredibly informative! It was a long trip to get to the U.K., but it was worth it. I attended a lot of useful lectures throughout the week.
- Earl Stefanski** 8:05 A.M.: I reviewed the conference program, and it looks like those experts covered several topics that are relevant to our corporation.
- Caryn Clark** 8:06 A.M.: They did! We've been planning to expand into Europe for a few years. At this conference, I learned a lot about the differences between European and American corporate regulations.
- Rowan Garcia** 8:07 A.M.: That is precisely why I was disappointed that we couldn't send more people.
- Caryn Clark** 8:08 A.M.: I understand. It was an expensive conference. I'll be delivering a presentation next week that summarizes the lectures I attended, but I think next year we need to send more people.
- Earl Stefanski** 8:10 A.M.: Where is the conference being held next year? If it's closer then we can discuss it.
- Caryn Clark** 8:11 A.M.: It'll be here in the U.S., in Seattle, which eliminates the travel costs. I strongly recommend that most members of our department go.
- Earl Stefanski** 8:13 A.M.: Okay. I'll get things started. If I file an expense request before next year's budget is created, we'll be more likely to get approval.

At the bottom of the chat window, there is a text input field with a cursor and a "SEND" button.

165. What has Ms. Clark done recently?

- (A) Given a summary presentation
- (B) Met with an event organizer
- (C) Traveled for business
- (D) Reviewed a conference program

166. What can be inferred about the writers' company?

- (A) It recently went over a budget
- (B) It is located in the United States
- (C) It will host next year's conference
- (D) It opened a new branch in Europe

167. At 8:13 A.M., what does Mr. Stefanski mean when he writes, "I'll get things started"?

- (A) He will process Ms. Clark's reimbursement
- (B) He will research regulations for U.K. businesses
- (C) He will schedule a presentation time
- (D) He will increase a conference attendance budget

Questions 168-171 refer to the following review

Book Review: *On the Tightrope*

By Monica Lohr

Best-selling novelist Ken Wrigley triumphs again with his latest book, *On the Tightrope*, the second installment of the popular Annie Harrison series. The plot grips the reader from the very first page. When a famous pop star goes missing, Detective Annie Harrison is assigned to the case. But her journey to find the truth behind the disappearance leads her to a mysterious underground society. The story's twists and turns will leave you guessing until the dramatic ending.

The book was a pleasure to read, and I especially loved Wrigley's creation of one-of-a-kind characters, who I was thinking about long after I had finished the book. — [1] — However, a portion of Detective Harrison's background is given in the previous book in the series, *An Open Door*, so I recommend reading that one before going on to *On the Tightrope*. — [2] — Wrigley's publisher has hinted that the final book in the trilogy, *No Way Out*, will be released as early as next year, but very few details have been provided.

— [3] — Wrigley has been doing book signings across the U.S., and on May 1 he plans to hold a live online session, during which fans will be able to chat and ask questions in real time. Wrigley will also attend the awards banquet for the National Writers Association on May 13. — [4] — He has been nominated for three awards.

168. How would on the Tightrope most likely be classified?

- (A) Humor
- (B) Romance
- (C) Mystery
- (D) Fantasy

169. What did Ms. Lohr like most about the book?

- (A) Its detailed language
- (B) Its surprising plot
- (C) Its unique characters
- (D) Its social message

170. What can fans of Ken Wrigley do on May 1?

- (A) Cast votes for an award
- (B) Attend a book-signing event
- (C) Speak live with the author
- (D) Sign up for a workshop

171. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"The plot of the book can stand on its own without any prior knowledge of the original story. "

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

Questions 172-175 refer to the following e-mail

To: Gaspar Papin <gpapin@havenhaiti.org>
From: Jerome Gagne <jgagne@stmarystrust.org>
Subject: Greetings
Date: April 13

Dear Mr. Papin,

I am the co-founder of the St. Mary's Trust, a nonprofit organization based out of Orlando, Florida. I have actually been following your work for quite some time, and I have attended several of your speeches. — [1] — I think you would be an ideal person to talk to about our plans. We wish to help the people of Honduras by opening a facility there in August.

We would like to model our center on your Haven of Hope facility based in Haiti. Specifically, we aim to create three residential centers. — [2] — Our Sunrise residence building will provide shelter for 250-300 children up to the age of 16, the Horizon building will accommodate up to 200 male residents, and the Daylight building will house up to 200 women. Also, our soup kitchen will operate in the Sunrise building from 10 A.M. to 2 P.M., and from 7 P.M. to midnight every day of the week.

I would really benefit from your expertise, and that is why I would like to request that we meet at your facility next month. I will be visiting the country anyway to conduct more research at additional centers, but I would most like to hear what you have to say. — [3] — Your help would be greatly appreciated.

I hope you can find time in your busy schedule to meet with me. — [4] — Please let me know at your earliest convenience.

Sincerely,

Jerome Gagne

172. Why did Mr. Gagne write the e-mail?

- (A) To seek some advice
- (B) To congratulate a colleague
- (C) To solicit a financial donation
- (D) To offer volunteer assistance

173. The word "following" in paragraph 1, line 2, is closest in meaning to

- (A) giving advice to
- (B) obeying
- (C) paying attention to
- (D) directing

174. What is indicated about the facility proposed by St. Mary's Trust?

- (A) It will serve food only on weekdays
- (B) It will consist of three main buildings
- (C) Its soup kitchen will be located in the men's building
- (D) It will help local residents to find jobs

175. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"I have been impressed with your efforts to help individuals in poverty-stricken Haiti."

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

Questions 176-180 refer to the following article and e-mail

Stevenson Takes Home Prestigious Award

November 8—At the annual awards ceremony for the Society for Building Planning and Design (SBPD) on November 5, architect Alejandro Stevenson was honored for his exceptional contributions to the field.

Stevenson has accomplished a great deal in his relatively short career. After completing a degree from Montgomery University in 2005, he was hired by Keenan & Lusk. During his tenure there, he further developed his craft under the direction of Scott Powell, who was instrumental in bringing Stevenson's talent to light. Five years ago, Stevenson left Keenan & Lusk and stopped working for medical reasons. However, he returned to the industry two years later and founded his own practice—Asteve, Inc. His first two buildings, the Flynn Fashion Institute and the Terrell Finance Center, received critical acclaim. These achievements launched him into the

public eye, and he was soon commissioned for what became his most remarkable work to date—the majestic Straford Opera Hall. Construction of the hall was completed on May 18 of this year, and the grand opening of the building was held on May 21.

Following the success of the Straford Opera Hall, Stevenson was asked by reporter Isaac Perkins, from the magazine, *Beyond Design*, how he was handling his rapid rise to fame. According to the article, he responded with his usual modesty. "The fame belongs to the buildings," he said. "I am merely the path through which they are brought to life."

Stevenson's next building project is yet to be determined, but he has announced plans for a book of photographs highlighting what he regards as the most inspirational and influential structures in the country.

To: Asteve Inc. <personnel@astevinc.com>
From: Armi Matilla <matilla.armi@trupost.com>
Date: November 18
Subject: Job Posting #48592

To Whom It May Concern:

I saw your November 16 job posting on Artists Network for a lead photographer for Mr. Stevenson's upcoming book. Attached you will find my résumé and a collection of my best photographs. I think you will agree that I have an extensive technical background in this particular field as well as an ability to capture the essence of the building without any words.

I actually had the opportunity to meet Mr. Stevenson at the grand opening gala for the Straford Opera Hall. I was moved by his passion for his work, and it would be an honor to collaborate with him on this project. Thank you for your consideration.

Kindest regards,

Armi Matilla

176. What does Mr. Stevenson specialize in?

- (A) Fashion
- (B) Architecture
- (C) Finance
- (D) Music

177. When did Mr. Stevenson start his own company?

- (A) Two years ago
- (B) Three years ago
- (C) Five years ago
- (D) Seven years ago

178. What is true about Mr. Stevenson?

- (A) He was interviewed for a publication
- (B) He frequently speaks at industry events
- (C) He has published a series of books
- (D) He is the president of the SBPD

179. When did Ms. Matilla meet Mr. Stevenson?

- (A) On May 18
- (B) On May 21
- (C) On November 5
- (D) On November 16

180. What has Ms. Matilla included with the e-mail?

- (A) A certificate of qualification
- (B) A reference letter
- (C) A set of images
- (D) A scanned document

Questions 181-185 refer to the following letter and e-mail

January 14

Mr. Les Farnan, Operations Director
PT Medical Supplies
4400 Ridgeway Road
Cincinnati, OH 45201

Dear Mr. Farnan,

I'm writing in regard to your consultation with our representatives last week. As you may remember, our company, AGP Group, is a government-sponsored organization that specializes in examining public sector workplaces to determine the areas in which energy efficiency and staff productivity can be improved. This is to help organizations such as yours cut energy costs, increase work output, and ultimately save money. It is estimated that after taking the steps recommended in an analysis from our experts, companies are able to reduce their energy expenditure by an average of 27%.

During the in-person appointment, in which you expressed an interest in receiving an analysis, you informed our representatives that the last week of January would be the optimal time for our staff to visit. After checking our schedule, I can confirm that these slots are not currently booked. We estimate that we will need to visit your property for three days in order to complete our analysis, so we plan to visit from January 28 to January 30. Please ensure that all members of your staff are at work on those days in order to undergo mandatory procedural training.

Regards,

Toby Dawols

Chief of Operations
AGP Group