

4 Write a word that is similar in meaning to the underlined part.

- 1 Sara rents a large car. It has a lot of space.
c _ _ _ _ _
- 2 George has a lot of money and rents the very expensive car.
_ _ x _ _ _
- 3 Sheila's bags don't fit in the car's place for storing luggage.
t _ _ _ _

Listening

5 Listen to a conversation between a customer and a rental agent. Mark the following statements as true (T) or false (F).

- 1 _ The rental company only rents one model of car.
- 2 _ The agent tells the customer to rent the economy model.
- 3 _ The customer has a lot of luggage.

6 Listen again. Fill in the blanks.

Rental Agent: Good afternoon. How can I help you?

Customer: Hello. I want to 1 _____ a car. Can you help me?

Rental Agent: Certainly. We rent several different 2 _____.

Customer: Well, I'm looking for something 3 _____.

Rental Agent: Take a look at our 4 _____ model. It's a great choice for budget travelers. But the trunk is rather small.

Customer: That's okay. I don't have much 5 _____. Can you tell me about your rental requirements?

Rental Agent: Sure. You need a 6 _____ and a major credit card.

Speaking

7 With a partner, act out the roles below, based on the dialogue from Task 6. Decide who Student A and Student B are. Then switch roles.

USE LANGUAGE SUCH AS:

I want to rent a car.
Take a look at our ... model
Can you tell me about your rental requirements?

Student A: You are a traveler and you want to rent a car. Ask Student B questions to find out:

- car models
- rental cost
- rental policies

Create personal information about yourself.

Student B: You are a rental agent at Best Choice Car Rental. Answer Student A's questions. Create personal information about yourself.

Writing

8 Use the dialogue in Task 7 to complete the receipt.

Best Choice Car Rental

RENTAL AGENT _____

CUSTOMER NAME _____

CAR MODEL _____

RENTAL REQUIREMENTS _____