

I. GETTING STARTED

1. Label the pictures with the names of the vehicles.



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2. Listen and answer the question. (File 1)

Who is most likely listening to the report?

- a) Subway passengers
- b) Vehicle drivers
- c) Business executives
- d) Housewives



3. Listen and answer the question. (File 2)

What is the speaker talking about?

How do you know? (List some keywords)

III. PRACTICE

Exercise 1.  Listen and choose the statement that best describes the picture. (File 3)

1.



3.



2.

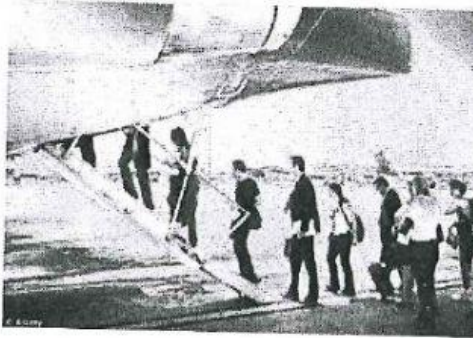


Exercise 2.  Listen and choose the statement that best describes the picture. (File 4)

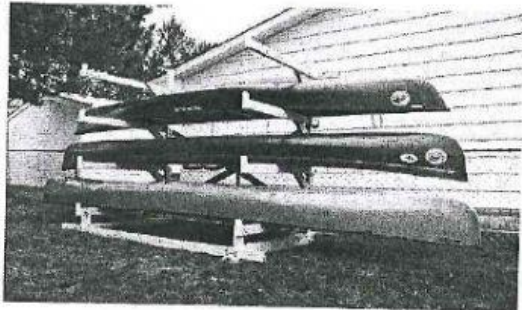
1.



3.



2.



Exercise 3.  Listen and choose the correct answer. (File 5)

1. What is causing the changes that the speaker mentions?

- A. Bad weather
- B. Overcrowding
- C. Construction
- D. Flight delays

2. What should international passengers do?

- A. Board in the main terminal
- B. Take a bus after deplaning
- C. Use gates W, X, Y and Z
- D. Ride an underground train

3. What should listeners do to get more information?

- A. Check a website
- B. Go to a special booth
- C. Ask a flight attendant
- D. Watch the TV news

Exercise 4.  Listen and choose the correct answer. (File 6)

1. Why is bus 234 late?

- A. It is having a mechanical problem
- B. It is stuck in heavy traffic
- C. It was involved in an accident
- D. It is coming through bad weather

2. What does the speaker offer passengers waiting for bus 234?

- A. Free boarding passes
- B. A partial refund
- C. A complimentary meal
- D. Connecting buses

3. What should listeners do if they want their money back?

- A. Go to the ticket counter
- B. Go to the customer service desk
- C. Fill out a special form
- D. Talk with the bus driver

Exercise 5.  Listen and choose the correct answer. (File 7)

1. What is the purpose of the announcement?

- A. To give safety precautions to railroad workers
- B. To look for a missing child
- C. To tell people that the train is being delayed
- D. To notify passengers that the train has started boarding

2. According to the announcement, what requires an additional cost?

- A. Reserving a first-class seat
- B. Booking a window seat in advance
- C. Carrying more bags
- D. Having a meal

3. What time will the train depart?

- A. In a minute
- B. In 3 minutes
- C. In 4 minutes

D. In 5 minutes

Exercise 6.  Listen and choose the correct answer. (File 8)

1. When is this report being aired?

- A. In the morning
- B. At 1 o'clock workers
- C. In the evening
- D. Midnight

2. What is the cause of the delay at the tunnel?

- A. It is closed for routine inspection
- B. It is being renovated
- C. There was a traffic accident in it
- D. It collapsed due to the inclement weather

3. What are commuters advised to do?

- A. Avoid taking the bridge
- B. Take another route
- C. Use the West Coast Tunnel
- D. Listen to the weather update in an hour

Exercise 7. Choose the correct answer.

From: Lisa Sampson <lisasam@lnd.com>

To: Renata Biske <renatab@lnd.com>

Date: May 1, 11 :58:06

Subject: Train schedule

Attached is the train schedule leaving Montreal for Toronto on May 18 and returning to Montreal on May 22. Via Rail runs six trains per day from Montreal to Toronto, so you'll be able to choose the best time for your trip. Your seat will be assigned in advance, and you will be able to work online on your way to Toronto since Wi-Fi Internet is available on board. Let me know which train you want to take, and I'll reserve your seat.

By the way, is Mr. Collins still going with you to the conference in Toronto? I know you asked me to book a ticket for him, but yesterday I was told that he may have to stay here due to the upcoming board meeting. Let me know soon.

May 18						
Train Number:	31	33	635	35	37	39
Depart: Montreal	06:35	10:00	12:50	15:10	16:45	18:05
Arrive: Toronto	08:36	11 :57	14:57	17: 16	18:40	21 :00
May22						
Train Number:	30	32	634	32	36	38
Depart: Toronto	06:36	09:27	12:45	15:10	16:25	17:50
Arrive: Montreal	08:32	11 :19	14:50	17:07	18: 17	19:49

From: Renata Biske <renatab@lnd.com>

To: Lisa Sampson <lisasam@lnd.com>

Date: May 1, 17:38:24

Subject: Re: Train schedule

I was held up in a meeting until four today. Sorry for the late reply. Thank you for the information. I need to arrive in Toronto by 6 p.m. on May 18 because I have an important meeting scheduled at 6: 30 in downtown Toronto. On May 22, the conference ends at noon but I have lunch plans, so I want to take the 15: 10 train. If I am back in Montreal by around five, I'll be able to go to Mike's retirement party at 7:30! It's good because I really want to be there.

Oh, I checked with Mr. Collins. What you heard is true. He has to prepare a presentation for the board meeting, and also attend several meetings with board members. So you don't have to worry about his tickets.

I have one last favor. Could you please contact Stacie Wallace in Vancouver and find out where Kenji and Nora will be staying during the conference? I need to go over the presentation material with them before the conference and make last-minute changes if necessary, so I want to stay at the same hotel.

Thanks for all your hard work.

1. What is the number of the train Ms. Biske wants to take to Toronto?

- (A) 35
- (B) 635
- (C) 33
- (D) 39

2. What can be inferred from the e-mails?

- (A) Ms. Sampson lives in Toronto
- (B) Ms. Biske asked Ms. Sampson for the train schedule at least two weeks before her trip
- (C) Mr. Collins will leave Montreal for Toronto on May 22
- (D) Ms. Biske does not check her e-mail inbox very often

3. What is true about Ms. Biske?

- (A) She will attend a conference in April
- (B) She will travel with Mr. Collins to Montreal
- (C) She has already booked a hotel room
- (D) She will give a presentation with colleagues

4. What does Ms. Biske ask Ms. Sampson to do?

- (A) Make arrangements for Mr. Collins's trip
- (B) Arrive in Toronto by 6 p.m. on May 18
- (C) Contact the Vancouver office
- (D) Organize a colleague's retirement party

5. What is NOT mentioned in Ms. Biske's e-mail?

- (A) The time she wants to arrive in Toronto
- (B) The name of the hotel she will be staying at
- (C) The name of colleagues coming from Vancouver
- (D) The reason she wants to arrive in Montreal by 5 p.m.