

8.4 Speaking and writing

Speaking asking for clarification

- 1 Match sentences and questions 1–6 to responses a–f.
- | | |
|--|------------------------------------|
| 1 Sorry, what did you say? | a Nothing. I'll explain later. |
| 2 What do you mean by 'a problem'? | b Never mind. I'll draw you a map. |
| 3 Sorry, I keep losing the signal. | c I said, I'm going to be late. |
| 4 I'm afraid I can't follow your directions. | d I said, do you come here often? |
| 5 Sorry, what was that? | e Can I call back later? |
| 6 Sorry, I'm a bit confused. | f Don't worry. I'll say it again. |

2a Complete the conversation with the phrases in the box.

a really bad connection breaking up could you speak up
I'm a bit lost Pardon Please could you explain
repeat that please noisy in here

- A Raz? Where are you?
B Hi, Amara. I'm on my way.
A 1 Pardon?
B I'm on my way.
A Sorry, it's too 2 _____.
Are you on your way? The party started an hour ago.
B Amara, I'm nearly there. But I've forgotten your address.
A Sorry, Raz. You're 3 _____. Can you remember my address?
B No, that's the problem.
A Raz, please 4 _____?
B OK. IS THAT BETTER?
A Yes, that's much better. I said can you remember my address? It's number 107.
B Could you 5 _____?
A 1-0-7. A hundred and seven South View Avenue.
B Right. 6 _____ how to get there from the bus stop?



- A OK. When you get off the bus, walk up the hill and take the second right.
B Amara, this is 7 _____.
A Up the hill and second right. Did you get that?
B Sorry, 8 _____.
A Raz. Raz? He's gone.

- b 8.3 Listen and check your answers to the conversation in exercise 2a.

Writing completing a form

- 3 Complete the form with the words in the box.

Date of birth Forename Gender Marital status
Next of kin Occupation Place of birth Signature
Surname Title

1 <u>Title</u>	Ms
2 _____	Larsson
3 _____	Agnetha
4 _____	Female
5 _____	22.09.1966
6 _____	Stockholm, Sweden
7 _____	Married
8 _____	Doctor
9 _____	Bjorn Larsson (husband)
10 _____	Agnetha Larsson

I can ...

	Very well	Quite well	More practice
use <i>make</i> and <i>do</i> .	☐	☐	☐
understand connected speech.	☐	☐	☐
ask for clarification.	☐	☐	☐
complete a form.	☐	☐	☐