Dialogue: Banking

1. Listen to the dialogue and fill in the blanks.

Opening an account

A: How are you doing today?

B: Great. Thanks.

A: What can I _____ you with?

B: I would like to open a bank account.

A: What _____ would you like to open?

B: I need a_____ account.

A: Would you also like to open a _____ account?

B: That's fine.

A: In order to open these accounts, you need to _____ a minimum of $50.

B: I want to deposit $300.

A: I'll set _____ your accounts for you right now.

B: Make _____ to put $150 in each account.

2. Listen to the dialogue and choose the answers.

Making a deposit

A: How are things with you?

B: _____

A: How may I help you?

B: _____

A: Will you be depositing cash or a check?

B:_____

A: How much would you like to deposit?

B: _____

A: What account would you like to deposit that into?

B: Could you deposit that_____, please?

A: Can I do anything else for you today?

B: _____. Thank you very much.

3. Listen to the dialogue and answer the questions.

<u>Making a withdrawal</u>

1. What does the customer want to do today?

   make a deposit   open an account   withdraw money

2. How much does the customer need?

   $30.00 $130.00 $300.00

3. What account is the money from?

   chequing account   savings account   RRSP

4. What else does the customer need today?

   another account   a calendar   nothing more

5. The bank teller feels fabulous today.

   True   False   We don't know.

6. The customer says "What can I help you with?"

   True   False   We don't know.

7. The customer gives money in small bills.

   True   False   We don't know.