

You are going to read a letter of complaint. Some words are missing from the text. Your task is to choose the most appropriate word from the list (A-L) for each gap in the text. Write the letter of the appropriate word in the box below. There is one extra word that you do not need to use. There is an example (0) at the beginning.

Martha Aubegine

- A** to **B** enclosed **C** Madam **D** wear **E** bought
F faithfully **G** unfortunately **H** caused **I** ago **J** embarrassing
K refund **L** wore

[illegible]