

Vocabulary

Drag and drop each word under the correct picture.

broken

scratched

damaged

bent

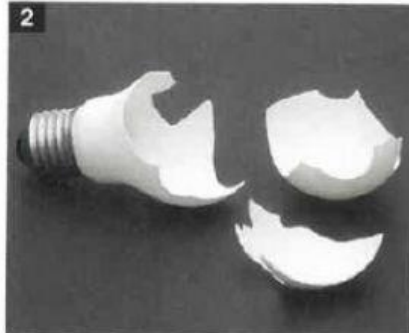
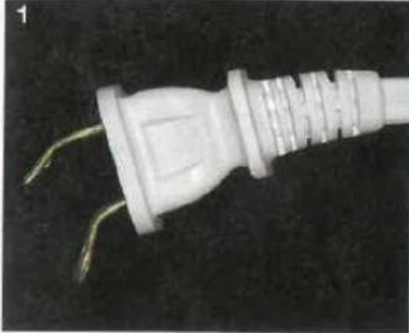
defective

cracked

leaking

dented

incompatible



Match: Draw and line between the complaint/question on the left and the correct response on the right.

1. You got a package, but it's dented.

a. No, but I really need one. It's already scratched.

2. Do you have a screen protector for your phone?

b. I'm not sure, but it's leaking from the bottom.

3. Why did that company ask us to send back the toy?

c. Look inside and see if the merchandise is broken.

4. What's wrong with the refrigerator?

d. It's defective and dangerous for children.

5. My phone's battery is still dead.

e. The remote is broken.

6. Why are you returning this TV?

f. You need a different charger. This one is incompatible with your phone.