

A. Choose the expression that does not go with each phrasal verb

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|----------------------|------------|-----------------------|-----------|
| 1. hook up. | a computer | some music | a phone |
| 2. look up | a book | an answer | a word |
| 3. open up | a book | a box | a light |
| 4. plug in | a button | a keyboard | a monitor |
| 5. throw away | a box | an answer | a book |
| 6. turn on | a box | some music | a light |

B. Match the problems on the left with the advice on the right. Then practice with a partner

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|--|---|
| 1. There's no picture on the TV. _____ | a. Why don't you call tech support? They'll tell you what it means. |
| 2. I keep getting this error message on my computer. _____ | b. You know what you should do? Just find an Internet café. That's what I'd do. |
| 3. My computer is too slow. _____ | c. If I were you, I'd get a laptop. It's a lot more convenient. |
| 4. I need to check my e-mail when I'm out of town. _____ | d. I would check that it's plugged in. |
| 5. Do you think I should get a desktop or a laptop computer? _____ | e. You might want to think about getting a faster one. |

C. Cross (x) the correct answer.

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|---|---|
| 1. Alex buys a new ____.
☐ a. computer
☐ b. printer | 6. Alex has to ____.
☐ a. hold for someone
☐ b. call back later |
| 2. The machine ____.
☐ a. keeps freezing
☐ b. doesn't work properly | 7. The phone call ____ Alex.
☐ a. helps
☐ b. doesn't help |
| 3. David tells Alex to turn it off and ____.
☐ a. turn it back on again
☐ b. wait a few minutes | 8. Liz has helped ____ before.
☐ a. David
☐ b. Alex |
| 4. David says the problem might be the ____.
☐ a. cable
☐ b. hard drive | 9. Alex reads an ____ aloud.
☐ a. error message
☐ b. instruction manual |
| 5. Alex calls ____ first.
☐ a. tech support
☐ b. Liz | 10. Liz thinks it's a ____ problem.
☐ a. keyboard
☐ b. software |

D. Listen for these sentences. Match the two parts to complete the suggestions and advice.

1. Have you _____
2. Just turn it off and then _____
3. If I were you, I'd _____
4. You know, you might want to _____
5. Well, why don't you _____
6. Oh, I'd _____
7. Based on what you're saying, I _____

- a. call tech support.
- b. checked the instruction manual?
- c. give her a call anyway.
- d. take the computer back to the store.
- e. turn it back on again.
- f. think it's probably a software problem.
- g. call Liz?

