

### III. WRITING PAPER

*Duration: 90 minutes, 25 points.*

**Part 1 (10 points).** Write a semi-formal email.

You bought two tickets from *events.eu*. The event has recently been cancelled because of the Coronavirus pandemic.

Write a semi-formal email to Mr Felix Cited from the ticket agency.

**In your email:**

- give details about the event (what, where, when);
- explain why you chose this event (give at least two reasons);
- say what you would like the ticket agency to do about your tickets.

*You should write at least 80 words. Please count the number of words, and write the word count in 1 space below the email. Sign your email as Alex Brown.*

*Notes and draft of the email*

[illegible]

For new dates (1–31 May, 2021)  
or refunds, please email:  
[tickets@events.eu](mailto:tickets@events.eu)