

2 Listen to an expert presenting an inventory management system to the managers of a large retail store. Then say which of the statements are true ☒ or false ☐.

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| 1 The inventory system is called CPR. | ☐ |
| 2 It's a sales-based system. | ☐ |
| 3 The system co-ordinates the flow of information and goods in the logistic chain. | ☐ |
| 4 Young Fashion has used the system for six years now. | ☐ |
| 5 Orders are electronically transferred to the warehouse. | ☐ |
| 6 The store has reduced transport and inventory costs by about 25 per cent. | ☐ |

3 Listen again and complete the sentences with the words from the box.

stock • lead times • replenishment • processing • generated • data interchange • point • schedule • inventory • retailer

- 1 Today I'm going to tell you something about CRP, that means continuous _____.
- 2 I'll also explain how it can be used to lower inventory and operational costs and to shorten product _____.
- 3 First of all, you decide what products you want to order at what _____ level.
- 4 The system will use this information at the _____ of sale in the retail store.
- 5 The leading Russian clothes _____ Young Fashion introduced continuous replenishment three years ago.
- 6 With the new system all orders are _____ by computers, which process data received from cash registers.
- 7 The orders are sent to the warehouse by electronic _____, where they are processed.
- 8 And finally the goods are delivered to the different outlets according to a _____.
- 9 Since the introduction of the CRP system, Young Fashion have managed to cut _____ and transport costs by about 15%.
- 10 Moreover, errors in order _____ have been reduced considerably by using scanning technology and EDI.