

Lesson4: problems on holiday

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Speaking:

1. Customer _____
2. Waiter _____
3. Guest _____
4. Fair _____
5. Manager _____
6. Available _____

Vocabulary:

1. Available means _____
2. Without waiting/ now means _____
3. No rooms are free means _____

Activity1: listening

1. Where are the speakers? They are in a _____
2. What is the problem? The _____ is too _____ and the _____ is
Un _____

Activity2: Listening

What does the guest say when she doesn't understand?

Activity3: vocabulary (opposites)

Comfortable _____ comfortable tidy _____ tidy helpful _____ helpful
Happy _____ happy polite _____ polite fair _____ fair

Activity4: speaking

Hotel

restaurant

other