

1

Listen to the extract from a radio phone-in programme about the growing consumer problem of over-shopping. Before you listen, study the tables below. Then as you listen, fill in the missing information. Put ONE word in each gap.

a

**Dr Michael Thrift**

**Job:** consumer \_\_\_\_\_

**Department:** Department of \_\_\_\_\_  
at the University of Boxford

**Area of expertise:** \_\_\_\_\_ buying  
behaviour

**Research:** over-shopping or \_\_\_\_\_  
buying



*Dr Michael Thrift*

b

**Mrs Susan Spender**

Thinks she has a problem: **YES/NO**

**Likes buying:** 1 \_\_\_\_\_  
2 \_\_\_\_\_  
3 \_\_\_\_\_  
4 \_\_\_\_\_



*Mrs Susan Spender*

c

1 Shopaholic	Addicted to _____
2 Chocoholic	Addicted to _____
3 _____	Addicted to work