

BOOKING A HOTEL ROOM
LISTENING EXERCISE

Receptionist: Good morning. _____ to The Grand Hotel.

Caller: Hi, good morning. I'd like to make a for the first weekend in September. Do you have any rooms?

Receptionist: Yes sir, we have rooms. What is the exact _____ of your arrival?

Caller: The 2nd of _____.

Receptionist: For _____ nights?

Caller: For two nights.

Receptionist: How many people is the reservation _____?

Caller: For two people.

Receptionist: Great. Would you like to have a room with a _____ of the ocean?

Caller: Yes, that would be excellent. _____ does it cost?

Receptionist: Your room is six hundred pounds per night. What is your name, sir?

Caller: Stephen Bond.

Receptionist: Could you _____ your surname, please?

Caller: Sure. B-O-N-D.

Receptionist: Thank you. And what is your phone number?

Caller: My number is _____

Receptionist: Thank you. Now I need your credit card number to _____ your room. What type of card is it?

Caller: _____. The number is 109940567 and the expiry date is July, 2019.

Receptionist: All right Mr Bond, your reservation is for the 2nd of September. _____-in is at 2 o'clock. If you have any questions, please call us.

Caller: Great, thank you very much.

Receptionist: Thank you

