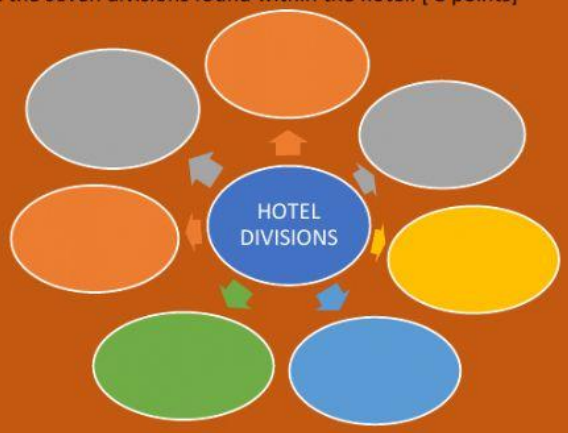
HOTEL DIVISIONS

Instructions: Answer all questions below. [Total 22 points]

1. List the seven divisions found within the hotel. [8 points]



2. Divisions within the hotel can be categorized as _____ and _____ centers. [2points]

3. What is the difference between the two categorizes? [2 points]

_____
_____
_____

4. Which department generates the most revenue for the hotel? [1 point]

_____
_____

5. Name two departments within Food and Beverage. [2 points]

_____
_____

6. Name three departments within the Rooms Divisions. [3 points]

_____
_____
_____

7. Which department is responsible for patrolling the property, monitoring surveillance equipment, ensuring that guests, visitors and employees are safe? [1 point]

_____
_____

8. If you are interested in a position in the Accounts department, which division would you contact? [1 point]

_____
_____

9. Which division is responsible for the physical upkeep of the hotel, furniture and fixtures?[1point]

_____
_____

10. Which division is responsible for preparing financial statements? [1 point]

_____
_____