

COMPLAINTS

Match place and person to each complaint

PLACE

PERSON
INVOLVED

COMPLAINT

		- Good morning, I would like to make a complaint about a service from your business last week. Can i speak to the manager please? - Yes, this is he speaking, what was the problem? - Your waiter brought me the food after 2 hours.
		- Good afternoon. May I speak to the manager please? - May I ask the reason for your calling? - I would like to make a complaint about a service from yur business. I bought some shoes and the cashier was very rude to me. She yelled to me because ...
		- Excuse me I want to speak with the manager. - May I ask the reason for your calling? - Look, if you are not the manager, do no ask me! - Ok. Just a minute please. - Good afternoon!, How can I help you Sir? - I want to complaint about your service. My father didn't get the right medicine last night and now he is very sick with a horrible stomachache.
		- Hi! Put me on the pone with the manager, I want to make a complaint. - Yes, this is Eduard Pitt how may I help you? - Sir, I have a complaint, about a service from one of your employees. My luggage was lost and the flight attendant refused to hel me with my situation.

