

1. Read the text. Six gaps have been removed from the text. Choose from 1-8 the one which fits in each gap (A-F). There is one extra.

Who are the world's worst tourists? Three nations that stand out - you may be surprised

According to a 2015 survey by Hotels.com, Argentinians are most likely to steal items (not including toiletries) from their rooms. 1) ____

But which nationality horrifies locals the most and leaves fellow citizens cringing with embarrassment at their antics? In no particular order, let the crude stereo-typing begin.

1 Chinese

We're all familiar with the airport check-in-desk meltdowns, assaults on cabin crew and vandalism at archaeological sites – not forgetting a propensity to urinate in public places. 2) ____

However, it's also fair to point out that a whopping 122 million Chinese made outbound trips in 2016 and the overwhelming majority of those flag-following sightseers didn't put a foot wrong. Ironically, Chinese tour groups may end up being the saviours of the holiday industry in some parts of the world. They're already helping to prop up destinations, such as Egypt, Turkey and Tunisia, which have suffered downturns in the after-math of terrorist attacks.

2 British

British tourists are polite, friendly and considerate. 3) ____ . Some have perfected the inebriated hotel-balcony-to-pool jump, while others could pick a fight with their own shadow.

The mayor of Croatian Resort Island Hvar, fed up with loutish British tourists, last week announced fines of €700 for those caught drinking alcohol in public. Also this month, Portuguese police fired shots in the air to quell rioting British clubbers. 4) ____ .

5) ____ . A food poisoning scam that involves claiming compensation from hotels for bogus illnesses has reached epidemic proportions in Spain and other European countries. One couple, who allegedly suffered stomach cramps and severe diarrhoea, were rumbled when it was discovered they had enjoyed 109 alcoholic drinks during their holiday.

3 Germans

Ah, the Germans. Who else could carry off the beer belly and skimpy speedos look? The Brits may have just discovered how to feign the symptoms of food poisoning but the sunbed-snagging Germans have turned complaining into an art form.

6) ____ . Teutonic tourists take their holidays so seriously, it's hard to tell if they are actually having fun, says Andrew Eames, of travel website germanyiswunderbar.com, adding that the eagle-eyed Germans don't miss a thing – except perhaps the scenery.

- a. And who hasn't thrown a few coins into a jet engine for good luck?
- b. While the more boisterous Brits tend to be teenagers, they're not alone in giving the country a bad name.
- c. The next headline-grabbing episode of debauchery is only an all-you-can-drink sangria session away.
- d. Rules are rules, and if the menu is monotonous or a bedroom lacks the terrace shown in the brochure, a claim for compensation is likely to follow.
- e. But ply them with a few drinks and they'll be running naked through the streets in no time.
- f. Chinese travellers often make headlines, but with 122 million of them going overseas on holiday in 2016, a tiny few can create a skewed impression - and they're in good (or is that bad?) company.
- g. Sticky-fingered Singaporeans took silver, so to speak, while Hongkongers were among the more trustworthy hotel guests.