



DEPARTAMENTO: Inglés

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NIVEL: NM3 Speaking

Worksheet N°16 Idioma Extranjero Inglés	
NOMBRE:	
CURSO:	FECHA:
Contenido: Present simple -Hotel vocabulary Taken from Oxford tourism book	Objetivo de aprendizaje OA 7. Comunicarse en inglés básico con los turistas, atendiendo sus necesidades y requerimientos Aprendizaje esperado Interactúa en idioma inglés en diversas situaciones comunicativas en la recepción y atención inicial de los turistas o clientes, considerando sus características y los servicios contratados.
Instrucciones: 1. Lee con calma la guía. 2. Debes usar un diccionario en caso de ser necesario. (solo si no cuentas con diccionario físico, puedes usar uno digital) 3. Recuerda que si necesitas ayuda me puedes contactar por email o vía wsp. 4. Recuerda que los audios los puedes encontrar en Instagram o vía wsp.	
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GIVING POLITE explanations

Note: use worksheets 12 and 13 to help you

Match the phrases to make polite explanations

- | | |
|--|--|
| <ol style="list-style-type: none"> 1 ☐ <u>g</u> I'm afraid we don't have anything left for 2 ☐ I'm sorry, the restaurant is 3 ☐ Unfortunately, we're fully booked at 4 ☐ I'm sorry, there aren't any parking spaces 5 ☐ I'm afraid we only have a bathroom 6 ☐ Unfortunately, we're closed 7 ☐ I'm afraid the swimming pool 8 ☐ I'm afraid there aren't any twin rooms left. | <ol style="list-style-type: none"> a in the car park. b with a shower. c closes at eight. d full tonight. e the weekend. f Only doubles. g the Christmas week. h on Mondays. |
|--|--|



2 Rewrite the verbs in the short form.

- 1 I am..... 2 we are 3 She is
- 4 They are 4 He is not 5 You are not.....
- 6 Here is..... 7 There is 8 there is not
- 9 There are not 9 We cannot 10 I cannot
- 11 They do not..... 12 He does not 13 We do not

3 Match the question with the picture. then write appropriate response to the request

A_5_ Room 301,
please.

B_ I'd like to go for
a swim

C_ Could I book a
double room for
tonight?

D_ Can I speak to
Nadine in
reservation, please?

E_ I'd like a
parking space,
please.

F_ Do you have a
table for 9:30?

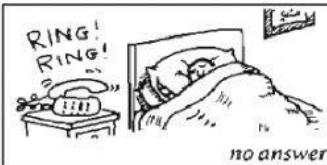
G_ Could I speak
to the manager?



1.....
.....



3.....
.....



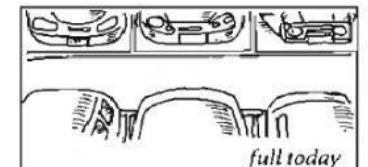
5. I'm sorry, there's no answer
from 301.



7.....
.....



2.....
.....



4.....
.....



6.....
.....



EXIT TICKET

Read the email confirming a customer's hotel reservation. Then put the sentences in correct order.

 **New message**   

To MR. RUSSO

a) ____ I have reserved a parking space in the car park for you,

b) ____ The room has disabled facilities.

c) ____ We are very pleased to confirm your reservation for a double room for three nights from 2nd March.

d) 1 ____ Thank you very much for your email.

e) ____ We look forward to welcoming you to the Oriental Palace.

f) ____ and booked a table for two in the restaurant for 7.30 as requested.

Best regards
Lucy Tan
Reservations

SEND        



TAKE CARE

