Hello, what is your name?

Listen and write TRUE or FALSE:

Heathrow has nearly seventy million passangers a year.

There are six passanger terminals.

A hundred and ninety airlines take off and land from Heathrow.

The airport is crowded because it is designed for fifty-five million passangers.

Airlines have short times to load and unload.

6 Listen to or watch the airport situation. Answer the questions.

1. How many kilos over the limit is his suitcase?
2. How much does he pay for excess baggage?
3. Where is the ticket office?
4. Where does he put the things from his suitcase?
5. Where and when does the flight start boarding?
6. What is the bank in front of?