

INTERESTS

OBJECTIVE

PERSONAL
INFORMATION

EDUCATION

QUALIFICATIONS

SKILLS

WORK
EXPERIENCE

REFERENCES

CONTACT

Sofia Ignacia González Álvarez

Pedro Montt Street, #32.
Valparaíso. Chile

E-mail: so.gonzalez.al@alumnos.duoc.cl
Website: https://www.facebook.com/sofi_gastro/
Phone: +56988854768

I.D. Number: 19.412.622-8
Nationality: Chilean
Marital Status: Single
Driver's License: B class.

Seeking a position as an Intern in the Tourism & Hospitality/Ecotourism industry by working on site, with experienced professionals that could foster my skills & hone my qualities for future progression in the area.

Buenavista Hotel

June 2018 — Present

Concierge
Concierge

- Maintenance of the building.
- To provide service for guests & other professionals in the hotel.
- Janitorial & room service.

Patatour Valparaíso

January 2017 — May 2018


Tour Operator

In charge of the Tours for Cruise-ship Tourists.

- Produced guided tours on foot for tourists of all nationalities throughout Valparaíso & Viña del Mar.
- Recommended local cuisine & other local services.
- Narrated stories from local folklore & architecture.

■ *Certified as a Qualified Tour Operator & Concierge (DUOC UC - Valparaíso)*

1. Certification in English as Foreign Language (TOEIC).
2. Certification in Chilean Heritage & Architecture.
3. Certification in Tourist Destination Projects.
4. Certification in Speaking & Narration of Tourist Attractions.
5. Certification in Local Cuisine & Chilean Folklore.



Tourism & Hospitality

DUOC-UC (Valparaíso)

March 2017 — June 2019

Profile:

Professional able to produce, plan, and provide services & maintenance of hospitality & tourism related jobs. High level of English & communication tools in order to meet the expectations of demanding guests.


Ecotourism


March 2014 — December 2016

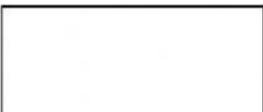
DUOC-UC (Valparaíso)

Obtained several Certifications (technical level) related to:

1. Tour operations.
2. Narration of different cultural landmarks.
3. Cuisine & local markets.
4. Tourist group management.

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- Good communicator.
 - Excellent level of English.
 - Knowledge & experience in the Hospitality business.
 - Team work.
 - High level of knowledge in Chilean culture & architecture.
 - Good physical condition.

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- Relaxing music.
 - Team sports (e.g. basketball, soccer, tennis).
 - Gastronomy research.
 - Chilean local heritage.
 - Chilean flora & fauna.



- **Patricio Muñoz**

Manager
Buenavista Hotel (Valparaíso)
+56977789623
Pmuñoz@buenavistahotel.cl