

A

1.

B: Excuse me. Can you tell me _____ add money to my _____ card?

G: Of course. _____ put your card in the machine. _____, choose the amount of money you want to add.

B: OK.

G: _____, insert your money into the _____.

B: That sounds _____. Thanks.

2.

B: I want to buy a _____. Do you know _____ to _____ this snack machine?

G: Yeah. _____, choose the _____ you want.

B: I already did. What's _____?

G: Just _____ in the money. Then _____ the snack _____.

B: _____ it. Thanks.

3.

G: Excuse me. I want to _____ a bike. Can you _____ me how _____ use this application?

M: Sure. First, log in to the _____. Then find the RENT _____ and touch it.

G: Then what?

M: Then the application will give you a number _____ a bike with.

G: Thank you. I really _____ your help.

C

G: Excuse me, but what's this _____?

B: Oh, it's a robot that finds _____ for you.

G: Really? _____ you tell me _____ to use it?

B: Sure. First, _____ your library card on the robot's _____.

G: OK.

B: Second, _____ the title of the book you're looking for and then _____ ENTER.

G: Is that _____?

B: Yes. Then, the _____ will find the book and take it to the _____.

G: So I can just _____ to the front desk and _____ the book?

B: Right. It's so _____, isn't it?

G: Yes, it's really _____. Thank you.