



## Vocabulary: booking a flight

EXERCISE 1. Drag the words from the right-hand column next to their synonyms or definitions.

|   |  |  |
|---|--|--|
| pay or make a reservation for something in advance    |  | 1 arrival  |
| a journey by aeroplane                                |  | 2 boarding pass  |
| the cheapest kind of ticket                           |  | 3 book (v.)  |
| the most expensive kind of ticket                     |  | 4 business (class)                                     |
| the beginning of a journey                            |  | 5 cash   |
| the end of a journey                                  |  | 6 check in <sup>(1)</sup>                              |
| the clothes and toiletries you carry in your suitcase |  | 7 departure  |
| the amount of luggage that you can carry on a plane   |  | 8 economy (class)                                      |
| hand over your luggage before boarding a plane        |  | 9 flight   |
| a document allowing you to cross the boarding gate    |  | 10 luggage   |
| the place where you sit on a plane, cinema, etc.      |  | 11 luggage allowance                                   |
| money in coins and banknotes                          |  | 12 seat  |
|   |  | _____  |
|   |  | <sup>(1)</sup> verb = check in<br>noun/adj. = check-in |

EXERCISE 2. Select the words from the list which have the sound /tʃ/.

book      flight      economy      business      departure      arrival  
luggage      allowance      check-in      boarding      seat      cash

EXERCISE 3. Select the words from this list which end in the sound /z/ or /ɪz/.



**EXERCISE 4.** Fill in the gaps in this dialogue with words from the list (1 to 12) in exercise 1.

Travel agent: Good morning. How can I help you?

Customer: I'd like to ..... a ....., please.

Travel agent: Certainly. Where would you like to fly?

Customer: I'd like to go to London Heathrow, please.

Travel agent: I see. When would you like to travel?

Customer: On the thirteenth of June, in the evening if possible.

Travel agent: Yes, no problem. Would you like ..... class for £45 or ..... class for £57?

Customer: ....., please. £57 is too expensive for me.

Travel agent: Let's see. OK, I have a window ..... for you, if you like.

Customer: Wonderful! What time does the flight leave?

Travel agent: The ..... time is seven in the evening, and the ..... time is at ten on the same day.

Customer: What is the ..... for the flight?

Travel agent: It's fifteen kilos per person.

Customer: That sounds great. Could you ..... the seat for me, please?

Travel agent: OK. If you'll wait a minute, I will print your .....  
..... so that you don't waste time at the ..... - ..... desk.  
Ok, this is your ..... number, 23A. Can I have your name, please?

Customer: Thomas Smith. Do I have to pay with a credit card?

Travel agent: No, you can pay ..... if you prefer that.

Customer: In that case, here you are.

Travel agent: Thank you. Here's your change.

**EXERCISE 5.** Answer these questions about the dialogue.

a) Which airport is the customer flying to?

b) What time of day does he want to fly?

c) What type of ticket does he want?

d) What time does his flight arrive?

e) How does he pay for his ticket?