BLOQUE 4 – SEMANA 2

PRACTICE

Complete the conversations with the words from the box. There are extra words.

- **CHECKING IN**

room	book	floor	passport	credit	reservation

A: I have a _____. My name is John Sandals.

B: Can I see your _____, please, Mr. Sandals?

A: Certainly. Here it is.

B: Thank you. Do you have a _____ card, Mr. Sandals?

A: Yes, I do. Do you accept American Express?

B: Sorry, sir, just VISA or MasterCard.

A: Here's my VISA card.

B: Okay. You're in _____ 507. It's on the fifth _____. Here's your key, sir. If you need anything, just dial 0 on your room phone.

- **PROBLEMS AT THE HOTEL**

mini bar	problem	help	chambermaid	towels	air-conditioning

A: Reception?

B: Yes, how can I _____ you?

A: I have a _____. There are no clean _____ in the room.

B: Sorry, I'll send some clean ones immediately. Anything else?

A: Yes, there's no more coke in the _____.

B: Ok, the _____ will take everything to your room.

- **CHECKING OUT**

single	key	507	safe	stay

A: I am checking out. Here is the _____ to my room.

B: Thank you. What room were you in?

A: Room _____

B: How was your _____ at New York Hotel?

A: It was great! My time in New York was great.

B: Perfect! Have a _____ trip home.