

Match each of the following pictures with its corresponding situation that might occur in logistics process.

1. customer service

2. inventory management

3. packaging

4. loading materials



Look at the following words/expressions and try to list them under the correct issues given below.

1. business success  
4. graph  
7. leadership  
10. statistics

2. finished goods  
5. human resources  
8. performance appraisal  
11. stock

3. full-time job  
6. integral  
9. raw materials  
12. wage

| managerial skills | mathematics | inventory | staff |
|-------------------|-------------|-----------|-------|
|                   |             |           |       |
|                   |             |           |       |
|                   |             |           |       |

**MATCH THE WORDS WITH THE DEFINITIONS.**

|                               |                                                                                                                      |
|-------------------------------|----------------------------------------------------------------------------------------------------------------------|
| 1. Carrier                    | a. company which carries goods by road                                                                               |
| 2. freight forwarder          | b. person or firm named in a freight contract to whom goods have been shipped or turned over for care                |
| 3. supplier                   | c. company that specializes in the speedy and secure delivery of small goods and packages                            |
| 4. haulage contractor/haulier | d. company that transports or conveys goods                                                                          |
| 5. courier                    | e. company which supplies parts or services to another company; also called vendor                                   |
| 6. consignee                  | f. person or business that arranges documentation and travel facilities for companies dispatching goods to customers |

1\_\_ 2\_\_ 3\_\_ 4\_\_ 5\_\_ 6\_\_