Name:

Class:

Activity 2

Individually, Complete the dialogues below using expressing offering service, accepting and refusing !

Thank You

What can I do for you?

Would you like us to send the tickets to you by post or would you like to collect them personally?

Dialogue 1!

At the Travel Agency

Tina : Good afternoon, Sir. 1.) ?

Bob : Could you give me some details about your package tours?

Tina : Certainly. Would you like to see our brochures? Here they are. (hands him the brochures)

Bob : 2.) (after going through the brochures) Well, this 10-day Bali tour seems to be an interesting one.

Tina : We could book your tickets if you like.

Bob : Oh yes. But not for me alone. I want three tickets to be booked.

Tina : Sure, we can do it. Please fill in these forms.

Bob : Thank you.

Tina : 3.).....

Bob : Can I take them on next Wednesday?

Tina : Sure, we'll keep them ready for you.

Bob : Thank you.

Tina : It's our pleasure, Sir.