

20 Everyday English

What time's the next train?

1 USEFUL LANGUAGE

Asking for information in a public place

a Put the words in the correct order to make questions.

- anything else / help you / with / I / there / is / can ?
Is there anything else I can help you with?
- is / tell / where / information desk / you / me / the / could ?

- Edinburgh / to / much / is / a return ticket / how ?

- for the airport / leave / do / often / buses / how / the ?

- Barcelona / time / the next coach / what / to / is ?

- my ticket / pay / euros / can / for / in / I ?

- can / a sandwich / the journey / for / where / buy / I ?

- a taxi / to the airport / much / it / does / cost / to get / how ?

b 2.3 Listen and check.

c Complete the conversation with the words in the box.

can near here have over there could you excuse
anything else actually from what time

- A ¹ Excuse me.
B Yes, how ² _____ I help you?
A ³ _____ tell me which platform the next train to London leaves ⁴ _____?
B Certainly, madam. It leaves from Platform 2.
A OK, thanks. And ⁵ _____ does it leave?
B It leaves at 10:32, in twelve minutes.
A Brilliant. Thanks.
B Is there ⁶ _____ I can help you with?
A ⁷ _____, there is one more thing. Where can I buy a cup of coffee? Is there a café ⁸ _____?
B Yes, there is. There's a café on the platform, ⁹ _____.
A Great. Thanks so much.
B No problem. ¹⁰ _____ a good journey.

d 2.4 Listen and check.

e Match the traveller's sentences 1–8 with the ticket seller's responses a–h.

- ☒ Hello.
 - ☐ Could you tell me what time the next bus to Folkestone leaves, please?
 - ☐ Great, thanks! And where does it leave from?
 - ☐ I will be. Can I have a ticket, please?
 - ☐ Here you are. Also, is there somewhere I can buy a newspaper?
 - ☐ That's OK. I can run fast.
 - ☐ Yes, I think that's it. Thank you for your help!
 - ☐ Thanks! Bye!
- a Goodbye!
b Yes, of course. It leaves in five minutes.
c Good afternoon. How can I help you?
d Certainly. That'll be £9.50.
e No problem, sir. Now hurry, or you'll miss your bus!
f From stop number 4, but you'll need to be quick!
g You'll need to! Is that all, sir?
h Yes, at the newsagent over there, but I'm not sure you'll have time.

2 PRONUNCIATION Joining words

a 2.5 Listen to the questions. Tick (✓) the two words that are joined together.

- When did you check into your hotel?
a ☒ check into b ☐ your hotel
- How can I help you?
a ☐ can I b ☐ help you
- Did you get a visa when you went to China?
a ☐ get a b ☐ when you
- What time did you set off from home?
a ☐ did you b ☐ set off
- What time is your plane?
a ☐ time is b ☐ is your
- How much is a return ticket to Bath?
a ☐ much is b ☐ to Bath