

20 Everyday English

What time's the next train?

Learn to ask for information in a public place

P Joining words

G Asking for more information

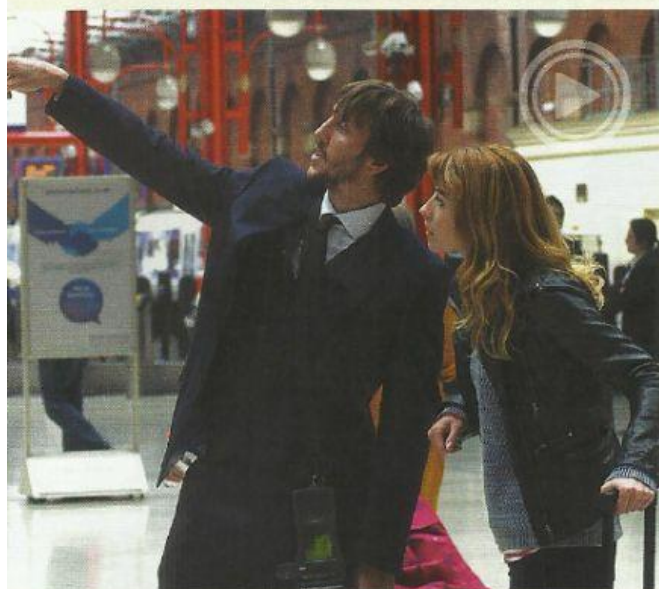
1 LISTENING

a What kind of information do people ask for in these places? Think of two kinds of information for each place.

- train stations
- tourist offices
- airports

b Look at the picture. Where is Annie? What information do you think she is asking for?

c **1.38** Watch or listen to Part 1 and check your ideas in 1b.



d **1.38** Watch or listen to Part 1 again. Answer the questions.

- 1 When does the next train to Birmingham leave? _____
- 2 How often do the trains leave? _____
- 3 Which platform does the Birmingham train leave from? _____
- 4 Which day will Annie come back? _____
- 5 How much is Annie's ticket? _____
- 6 What does Annie want to get from the newsagent's? _____

2 USEFUL LANGUAGE Asking for information in a public place

a **1.39** Match 1–6 with a–f to make questions from Annie's conversation. Then listen and check.

- | | |
|--|-------------------------|
| 1 <input type="checkbox"/> What time's | a is a ticket? |
| 2 <input type="checkbox"/> How often | b pay by card? |
| 3 <input type="checkbox"/> Could you tell me where | c the ticket office is? |
| 4 <input type="checkbox"/> How much | d the next train? |
| 5 <input type="checkbox"/> Can I | e do the trains leave? |
| 6 <input type="checkbox"/> Where can I | f buy a magazine? |

b **1.40** Listen and complete the questions the assistant asks.

- 1 Yes, how _____ help you?
- 2 Is there _____ I can help you with?

c Complete the dialogue with words from the box.

what time where can I can I how much could you tell me

- A Hi, ¹ _____ where the museum is, please?
 B Yes, it's not far. It's by the river. Look on the map – here.
 A I see. And ² _____ does it open?
 B From 8 am till 4 pm.
 A ³ _____ is a ticket?
 B For adults, it's £14.
 A ⁴ _____ buy a ticket?
 B I can sell you a ticket here, or you can buy one at the museum.
 A Oh, I'll buy one here. ⁵ _____ pay by card?
 B Of course – that's no problem.

d **1.41** Listen and check. Practise the dialogue.

3 PRONUNCIATION Joining words

a **1.42** Listen to the questions and look at the letters in **bold**.

- Where **can I** buy a magazine?
- How **much** is a ticket?

1 Underline the correct word to complete the rule.

There *is / isn't* a pause between words when a consonant sound comes before a vowel sound.

2 What sound exactly do the letters in **bold** in each question make?

b Underline the letters and spaces where there isn't a pause.

- | | |
|----------------------------|----------------------------------|
| 1 Is anyone sitting here? | 4 Do you want a drink? |
| 2 Could I sit next to you? | 5 Where do you get off? |
| 3 What are you reading? | 6 Can I have your email address? |

c **1.43** Listen and check.

d In pairs, ask the questions in 3b and answer with your own ideas.

4 CONVERSATION SKILLS

Asking for more information

- a Look at the underlined phrases. Do the phrases show that the speaker wants to ... ?

- 1 end the conversation
- 2 ask something else

ANNIE Sorry, just one more thing.

ASSISTANT Yes, of course.

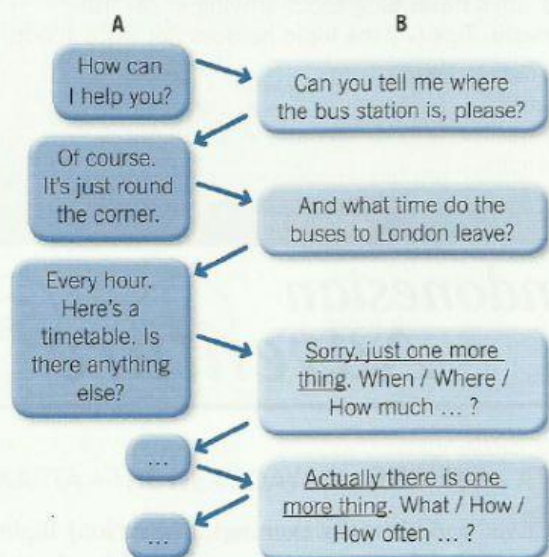
ANNIE Could you tell me where the ticket office is?

ASSISTANT Is there anything else I can help you with?

ANNIE Actually, there is one more thing. Where can I buy a magazine?

- b 1.44 Listen to the phrases and repeat.

- c Work in pairs. Student A: you are a tourist officer. Student B: you are a tourist in town. Use the dialogue below, and ask two more questions.



- d Swap roles. Do the dialogue again.

5 LISTENING

- a Look at the picture from Part 2. Why do you think Annie runs back to the assistant?
- b 1.45 Watch or listen to Part 2 and check your ideas. What mistake did Annie make? What is her last question?
- c Have you ever made a silly mistake like Annie? What happened?

6 SPEAKING

- a **Communication 2C** Student A: go to 6b below. Student B: go to p.128.

Student A

- b Look at Card 1. Think about what you want to ask.

- 1 You need to book a train ticket.
- – first train to Manchester / in the morning?
 - how often / trains to Manchester?
 - £ two adult tickets?
 - pay by card?
 - where / leave luggage?
 - where / the waiting room?

- c Listen to Student B and reply. Find out the information you need.

- d Now look at card 2. Start the conversation with Student B. Say 'How can I help you?'

- 2 You are a tourist guide in Warwick.
- castle is in the centre of town
 - opening hours 10 am–6 pm
 - prices: adult £30.60, child £25.80
 - buy tickets at the castle or online
 - tours every hour
 - visitors can bring food, but many places to buy food

Unit Progress Test

CHECK YOUR PROGRESS

You can now do the Unit Progress Test.

