



## Modal Verbs

**A. Form a conversation by clicking on ONE option.**

1. Pharmacist: \_\_\_\_\_ Can I help you?

\_\_\_\_\_ Should I help you?

Customer: \_\_\_\_\_ Yes. Can I have a bottle of medicine?

\_\_\_\_\_ Yes. I suggest a bottle of pain medicine.

Pharmacist: \_\_\_\_\_ Here you are

\_\_\_\_\_ No, you can't.

Customer: \_\_\_\_\_ And what do you need for a sunburn?

\_\_\_\_\_ And what do you have for a sunburn?

Pharmacist: \_\_\_\_\_ Do you suggest this lotion?

\_\_\_\_\_ I suggest this lotion.

Customer: Thanks

**B. Form a conversation by clicking on ONE option.**

2. Pharmacist: Hi. Can I help you?

Customer: ☐ Yes. Can I suggest something for sore muscles?

☐ Yes. Can I have something for sore muscles?

Pharmacist: ☐ Sure. Try this ointment.

☐ Sure. Could I try this ointment?

Customer: ☐ Thanks. And what should you get for the flu?

☐ Thanks. And what do you suggest for the flu?

Pharmacist: ☐ Can I have some of these tablets? They really work.

☐ Try some of these tablets. They really work.

Customer: ☐ OK, thanks. I'll take them. And you should get a box of tissues.

☐ OK, thanks. I'll take them. And could I have a box of tissues?

Pharmacist: Sure. Here you are.