

Unit 5 Jobs at the Airport
Vocabulary

baggage handler	cabin cleaner	flight attendant	food prep worker	gate service agent
parking lot attendant	passenger service worker	pilot	ramp agent	reservation agent
security screener	air traffic controller	aircraft mechanic		

A Write the name of the correct job under each picture.



1. A reservation agent



2.



3.



4.



5.



6.



7.



8.



9.

B Fill in the blank with the name of each job.

baggage handler	cabin cleaner	flight attendant	food prep worker	gate service agent
parking lot attendant	passenger service worker	pilot	ramp agent	reservation agent
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There are many jobs at an airport. A baggage handler's main duties are to: collect, sort and check luggage against flight lists, making sure that items go on to the right aircraft. Another job is that of a

_____. Their job is to assist customers with planning and booking flight reservations. There

are also _____s. They collect fees from people who want to park their vehicles in

airport parking lots. A _____ is another job that is very popular. These individuals make boarding announcements, assign seats, handle standby passengers, monitor jet way doors during boarding and disembarkation, and assist in customer service duties. Perhaps the most sought after job is

that of the _____. Their responsibilities include flying the plane, determining the safest routes, analyzing flight plans and weather conditions, calculating fuel, and inspecting operation systems

and navigation equipment. Another popular job is that of the _____. This person greets customers, helps passengers find their seats, and passes out food and drinks. Few people know of the

next job, the _____. They are responsible for cleaning the interior of an aircraft. Of

course, no airport would function without the _____. These individuals fix any mechanical problems that the airplanes are experiencing, and they also make sure all services are made

on time. The next job is the _____. Their responsibilities include preparation and

sanitation of the airline drinks, snacks, and meals. The last job is that of the _____. Their job is to issue landing and takeoff instructions to pilots. Monitor and direct the movement of aircraft on the ground and in the air, using radar, computers, or visual references.

C Listen to each speaker. Write the name of the correct airport employee.

1.	a reservation agent	5.	
2.		6.	
3.		7.	
4.		8.	