

R = receptionist, J = Jenny

R Good evening, madam.

J Hello. I have a . My name's Jennifer Zielinski.

R Can you that, please?

J Z-I-E-L-I-N-S-K-I.

R For nights?

J Yes, that's right.

R Can I have your , please?

J Just a second... Here you are.

R Thank you. Can you sign here, please? Thank you. Here's your . It's room 306, on the third floor. The lift is over there.

J The lift? Oh, the elevator. . . .

R Yes. your stay, Ms Zielinski.

J Thank you.

key.

five

passport

Enjoy

reservation.

spell