

9.3 apologising

1 Put the phrases into groups.

It's fine. I feel bad about this.
 I didn't hear the alarm ring. No problem.
 Don't worry about it. I don't believe you.
 Don't let it happen again. I'm terribly sorry.
 I'm afraid I missed the bus. Sorry I'm late
 I caught the wrong train.

apologising

1 I feel bad about this.

2 _____

3 _____

reasons for apologising

1 _____

2 _____

3 _____

responding positively

1 _____

2 _____

3 _____

responding negatively

1 _____

2 _____

3 _____

2 Put the words in brackets in the correct place in the sentences.

1 I broke your cup! I'm sorry. (terribly)

2 I'm so sorry this but you can't park there. (about)

3 A: Oh, I'm sorry, I didn't mean to spill tea on you.
(really)

B: No, it's fine. (really)

4 I feel bad about this but I can't go out tonight with you. I'm washing my hair. (very)

3 Match events 1–5 with apologies a)–e).

1 7.30a.m. didn't wake my wife up for work

2 8.30a.m. hit another car on the way to work

3 9a.m. missed my meeting

4 10a.m. spilt coffee on the manager's floor

5 12.30a.m. no money for lunch

a) I'm really very sorry, I didn't see you in front of me.

b) I'm really sorry about that – I slipped and the cup fell out of my hand.

c) I'm feel very bad about this but can I borrow some money?

d) I feel very bad about this but I forgot to wake you up.

e) I'm so sorry about missing the meeting.

Consolidation

1 Underline the correct alternative to complete the conversation.

Inspector: Tickets, please.

Mrs Newton: Here you are.

Inspector: Thanks. And for ¹a/the children?

Mrs Newton: ²I really didn't know/I'm afraid I had to buy ³the/- tickets for the children.

Inspector: How old are they?

Mrs Newton: My son's six and my daughter is three.

Inspector: You ⁴can/have to buy ticket for your son but you ⁵can't/don't have to buy one for your daughter.

Mrs Newton: I'm ⁶very sorry/afraid.

Inspector: Well, ⁷no really it's fine./don't let it happen again.

Mrs Newton: Thanks. Zack, come and sit next to me. You ⁸have to/can't sit there.

Zack: Why not?

Mrs Newton: Look at ⁹a/the sign. It says these seats are for ¹⁰an/- old people.

Zack: But I ¹¹can't/don't have to see any old people on the bus now.

Mrs Newton: OK, but when a old person gets on, you ¹²can/have to give them the seat.

Zack: Oh, ¹³I really don't know/I'm afraid I didn't see you. Would you like to sit here?

Passenger: No, that's OK. You ¹⁴don't have to/can stand up.

Zack: No, please sit down.

Passenger: ¹⁵Don't let it happen again./ No really it's fine. My stop is next.