

1. What does the man receive?



A



B



C

2. Why wasn't Mary's mobile phone working?



A



B



C

3. What hasn't the man packed yet?



A



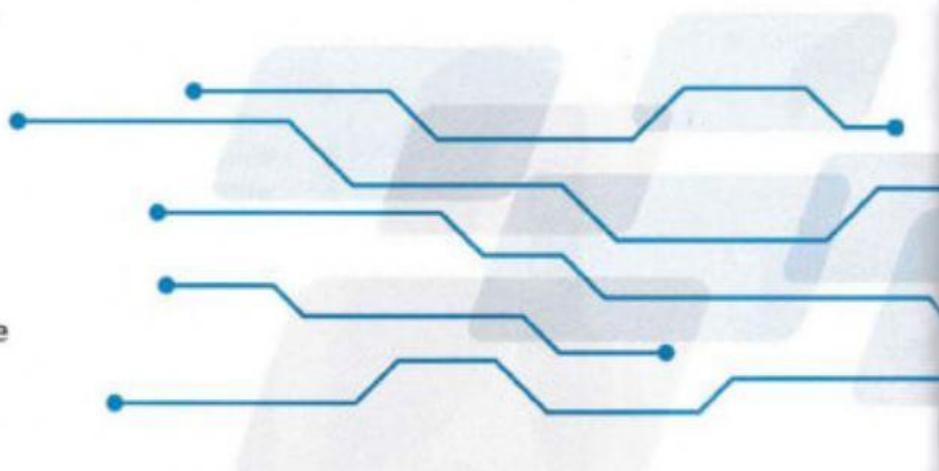
B



C

4. What is the man's profession?

- A. inventor
- B. scientist
- C. salesperson



5. Where is the woman?

- A. at her home
- B. outside someone else's home
- C. in the street

6. What is the man asking for?

- A. a case for his mobile phone
- B. service for the camera on his mobile phone
- C. his money back