

## A2 END OF LEVEL EXAM

Exercise 1: Select if each verb is stative or continuous.

<b>Walk</b>	stative / continuous	<b>Sleep</b>	stative / continuous
<b>Fall</b>	stative / continuous	<b>Drive</b>	stative / continuous
<b>Hold</b>	stative / continuous	<b>Look like</b>	stative / continuous
<b>Lift</b>	stative / continuous	<b>Wear</b>	stative / continuous
<b>Care</b>	stative / continuous	<b>Cry</b>	stative / continuous
<b>Want</b>	stative / continuous	<b>Jump</b>	stative / continuous
<b>Write</b>	stative / continuous	<b>Agree</b>	stative / continuous
<b>Talk</b>	stative / continuous	<b>Believe</b>	stative / continuous
<b>Rain</b>	stative / continuous	<b>Watch</b>	stative / continuous
<b>Promise</b>	stative / continuous	<b>See</b>	stative / continuous
<b>Prefer</b>	stative / continuous	<b>Hear</b>	stative / continuous
<b>Remember</b>	stative / continuous	<b>Listen</b>	stative / continuous

Exercise 2:

Please write down the correct forms of these irregular verbs:

Verb	Past Simple	Past Participle
		felt
take		
think		
teach		
bring		
Speak		
lead		
understand		
		gone
leave		

### Exercise 3:

Choose two possible correct answers from the words in *italics*.

- 1 I asked the company to give me *a quotation / a delivery date / a demand*.
- 2 The supplier said they needed more time to *process / enquire / ship* the order.
- 3 Can you *quote / check / guarantee* that the product will be in stock next week?
- 4 You can look on our website to track the *shipment / order / stock*.
- 5 We can *ship / guarantee / deliver* the product to you in the next 24 hours.
- 6 We need to *transport / enquire about / check* the availability of goods for the *busy* Christmas period.
- 7 We had an *IT* problem, but now all the *orders / goods / processes* are ready for delivery.

### Exercise 4:

Match requests 1–8 to responses a–h.

- 1 Could I send you the email tomorrow? e
- 2 Do you mind if I take this box?
- 3 Could you just sign here, please?
- 4 Would you mind waiting a few minutes?
- 5 Do you think I could leave early?
- 6 I need a quotation as soon as possible.
- 7 Is it all right if I phone back later?
- 8 Could I ask you to deliver on Saturday?

- a No problem. How many *do* you need?
- b No, not at all. Go ahead.
- c Yes, *sure*, if you've finished everything.
- d Yes, of course. I'll be here until 7 p.m.
- e ~~I'm sorry, but I need it before the end of the day.~~
- f I'm afraid not. Our drivers don't work that day.
- g No, that's fine. I'm not in a hurry.
- h Certainly. Could I use your pen?

Exercise 5: Select the 4 categories.

- How much money it makes
- Who it employs
- How often employees leave
- How green it is
- How it treats its staff
- How safe it is to work there

Read the text. Which four of the categories are mentioned?

## Company performance in a socially responsible world

Every investor loves companies that achieve their **sales targets**, manage their **costs** and **perform well** on the stock market and, therefore, make money.

However, a company nowadays also needs to think about its **reputation** with the public and its own staff. In other words, it has to be **socially responsible**. For example, it is expected to improve its **environmental performance**. In addition, it is often judged these days on **workplace diversity**: the number of women, people from ethnic minorities and disabled people in all positions, including senior management. This has become an important factor in

recruitment. Finally, a company needs to have a good **safety record**, both in terms of its workers and the products which it produces.

In a recent survey, more than half (55%) of people worldwide said they are ready to pay more for products and services from companies that have positive social and environmental policies. This percentage is even higher in Asia-Pacific (64%), Latin America (63%) and the Middle East/Africa (63%). Without doubt, profits are no longer the only way to measure a company's success. Employees and customers expect a lot more.

Exercise 6:

4 Complete the sentences with the words and phrases in **bold** from the text

- 1 We're open to both sexes and all races. We believe in \_\_\_\_\_.
- 2 We protect people and nature. We are \_\_\_\_\_.
- 3 Our results are good, so our shares always \_\_\_\_\_.
- 4 People like us and respect us. We have a good \_\_\_\_\_.
- 5 We are careful not to spend too much. We \_\_\_\_\_ our \_\_\_\_\_.
- 6 We've had no accidents in two years, so we have a good \_\_\_\_\_.
- 7 We always sell what we plan, so we \_\_\_\_\_ our \_\_\_\_\_.
- 8 We've reduced pollution by 30%. Our \_\_\_\_\_ is good.

Exercise 7: Fill in with the correct present/past tense passive.

1. Most of the things we buy \_\_\_\_\_ in China these days. (make)
2. I study Art – it \_\_\_\_\_ in my school. (teach)
3. Did my friends find my keys? Yes, my keys \_\_\_\_\_ by my friends.
4. Cheques \_\_\_\_\_ much these days - most people pay by credit card. (not use)
5. \_\_\_\_\_ stamps \_\_\_\_\_ in supermarkets? (stamps/sell)
6. English \_\_\_\_\_ here. (speak)
7. The scientist wrote a book. A book \_\_\_\_\_ by the scientist.
8. \_\_\_\_\_ wine \_\_\_\_\_ in England? (produce)
9. Mistakes \_\_\_\_\_ all the time. Nobody's perfect. (make)
10. Breakfast \_\_\_\_\_ from 7.30 to 10.00. (serve)
11. A lot of patience \_\_\_\_\_ in this job. (need)
12. These programmes \_\_\_\_\_ by people all over the world. (watch)
13. Did Stephan set the timer? No, the timer \_\_\_\_\_ by Stephan.
14. The artist put out three song. \_\_\_\_\_ three songs \_\_\_\_\_ by the artist?
15. Mr Brown took the umbrellas. Yes, the umbrellas \_\_\_\_\_ by Mr Brown.
16. The policeman did a good job. \_\_\_\_\_ a good job \_\_\_\_\_ by the policeman?