

AVOID MISCOMMUNICATION



1. drag and drop the phrases to the correct categories:

Could you repeat?

Could you be more specific?

Can you elaborate on that?

To put it another way...

So, you're saying that...

Can you say that again?

If I understand you correctly, ...

I don't get it...

I don't quite follow...

In other words, ...

I didn't catch that

To be more specific...

Let me clarify that...

I don't fully understand...

Just to be clear, you're
suggesting that...

Would you mind speaking
more slowly?

Correct me if I'm wrong,
but you're saying that...

ASK FOR CLARIFICATION

DIDN'T HEAR SMTH

CLARIFY/EXPLAIN

CHECK UNDERSTANDING