

Heading up the housekeeping department at Waldorf Astoria



Watch the video and answer the following questions:

1. Where is Waldorf Astoria Palm Jumerah situated?
2. How many rooms does it provide?
3. When was it opened?
4. How many housekeeping employees work there?
5. How did Evelyne get into the housekeeping profession?
6. How does a typical day in the life of a EHK look like?
7. What are her administrative duties?
8. Who does Evelyne report to?
9. What is the most challenging part of her job?
10. What was the most challenging part (so far)?
11. What are the most important skills in order to be a good EHK?