

Name:

Paper 1 Phonetic Alphabet on the Phone with name (5 scores)

1 James

Mary

2 Robert

Patricia

3 John

Jennifer

4 Michael

Linda

5 David

Elizabeth

6 William

Barbara

7 Richard

Susan

8 Joseph

Jessica

9 Thomas

Sarah

10 Charles

Karen

11 Kenneth

Carol

12 Kevin

Amanda

Name:

Paper 2 Hotel Vocabulary (5 scores)

If you want we can book your parents in an **adjoining room**.

We are located downtown, so we are close to all of the **amenities**.

The zoo is our city's most popular **attraction** for kids.

If you need help with your **baggage** we have a cart you can use.

I can book you into a beautiful **Bed and Breakfast** on the lake.

The **bellboy** will take your bags to your room for you.

I can **book** your family in for the weekend of the seventh.

I'm afraid the hotel is **booked** tonight.

Feel free to take some **brochures** to your room to look at.

You can **check-in** any time after four o'clock.

Please return your parking pass when you **check-out**.

All of our rooms have **complimentary** soap, shampoo, and coffee.

If you need an extra bed, we have **cots** available.

We will have to add a **damage charge** for the hole you put in the wall.

You will not receive your **deposit** back if you cancel.

They are a family of four, so give them a room with two **double beds**.

The swimming pool is on the main **floor**.

Towels are available at the **front desk**.

Our washrooms are for **guests** only.

In the **hostel** you probably won't get your own room.

I'll let you make your complaint to the **hotel manager**.

Put a sign on the door if you want **housekeeping** to come.

There is an **ice machine** by the elevator on all of the even numbered floors.

The heated **indoor pool** is open until 10 pm.

There's an **inn** on the other side of town that has a vacancy.

Our honeymoon room has a personal **hot tub**.

A room with a **king size bed** costs an extra ten dollars a night.

Your room has a **kitchenette** so you can prepare your own breakfasts and lunches.

You will be charged a ten dollar **late charge** for checking out after 11 am.

Name:

Paper 2 Hotel Vocabulary (5 scores)

Please return the **luggage cart** to the lobby when you are finished with it.

The **maximum capacity** in the hot tub is ten people.

Our **motel** is very clean and is close to the beach.

The guests next to you have complained that you are being too **noisy**.

Display this **parking pass** in your window to show that you are a hotel guest.

If you order a **pay-per-view** movie, the charge will appear on your bill.

Room 201 doesn't need their sheets changed, but they requested one new **pillow case**.

They have a **queen size bed** so the small child can easily fit in the middle.

Our **rates** change depending on the season.

They say they made a **reservation** but it doesn't show on the computer.

If you would like a bottle of wine, just call **room service**.

We don't recommend bringing young children into the **sauna**.

The economy priced room includes one **single bed**.

The room contains a **sofa bed** so the room actually sleeps five.

You can get your swimming pool **towel** at the front desk.

We only have one **vacancy** left, and it is for a single room.

If you leave your car keys with us, the **valet** will park your car underground.

The **vending machine** on the fifth floor has chocolate bars and chips.

The room is more expensive because it has a spectacular **view** of the beach.

What time would you like your **wakeup call**?

Our **weight room** has a stair climber and a stationary bicycle.

Name:

Paper 3 At the hotel (5 scores)

AT THE HOTEL



Complete the dialogue using the words in the box

adjoined
corridor
ID
sightseeing (2)
license
front desk (2)
business
single (2)
registration form
conference
elevator (2)
deposit
upgrade
bell boy
charge
agent
floor
trip
booking (2)
reservation (2)
book
booked
key
amenities
suitcase
access code
valet
flight
checked in

Receptionist: Good morning. Welcome to the Transnational Hotel. What can I do for you?
Guest: Good morning. My name is Tom Sanders. I have a for a room for three nights.
R: Alright, Mr. Sanders. Let me pull up your reservation. I can't seem to find a record of your Did you the room directly through us, or did you use a hotel reservation service or a travel ?
G: I it directly through you. I've already also paid a on the first night. I have a number if that helps.
R: Yes, sure. Can I see that please? Thank you. Oh, I see. Maybe there was a glitch with the system. Well, we don't have any more rooms available, with the exception of one room. But, you would then be right next door to a family with children, which might get noisy. But that's not a problem. I can you to one of our suites. They all come with Jacuzzis!
G: Oh! That sounds nice. But how much more is that going to cost?
R: That would of course be at no extra to you.
G: Oh, thank you.
R: My pleasure.
G: What about the wireless internet?
R: Oh. It's really easy. This is your and instructions on how to use it. If you have any problems, feel free to call the And this is a list of all the hotel like the gym and the indoor pool.
G: Ah. Thank you very much.
R: You're welcome. Has the already taken your car or will you be needing a parking pass?
G: Oh. I don't have a car. I took a taxi from the airport.
R: Alright. Can I have some form of please? And could you just fill out this?
G: Sure. Here's my driver's
R: Thank you. Oh, you're from San Francisco.
G: Yes, I am. All the way from the west coast!
R: I hope you had a good
G: Yes, I did, thank you. The was long but it was smooth and I slept almost the whole way.
R: And is this your first time in the Big Apple?
G: Yes, it is. I have a business to attend, but I'm looking forward to getting some done as well.
R: Well, I'd be more than happy to give you some tips if you need any.
G: Thank you.
R: Alright. I've got you all to your room. This is your room You're in room 653. Just take the on the right up to the 6th When you get off the turn right. Your room is at the end of the on the left-hand side. Just leave your here and the will bring it up.
G: Great. Thank you very much.
R: If you need anything please feel free to dial the Enjoy your stay.
G: Thank you.
R: You're welcome.

AT THE TRAVEL AGENT'S

Useful words



Cruise ship



Train



Aeroplane / airplane



Coach



Passport



Backpack



Map



Insect / mosquito repellent



(Sun) hat



Camera



Wash bag



Sun cream



Sunglasses



Sandals



Bum bag / fanny pack (US English)

More words

- **Package deal/holiday** – a holiday that includes everything: the flight, hotel, meals, etc.
- **Overnight stay** – if you have an "overnight stay", you sleep in a hotel during your journey.
- **Resort** – a place with hotels / restaurants, etc. where people spend their holidays: a beach resort / a ski resort.
- **Journey** – when you go on a "journey", you travel somewhere. Typical expressions include: *car journey / train journey / long journey / short journey...*
- **Trip** – a journey that you make to a particular place. Typical expressions include: *day trip, business trip, round trip* (a journey to a place and then back over the same route)...
- **Travel** – if you "travel" somewhere, you go there.
- **Voyage** – a long journey on a ship or in a spacecraft.
- **Tour guide** – someone whose job is to show tourists around a place and explain its history, architecture, etc.
- **Guided tour** – if someone takes you on a "guided tour", they show you around a place of interest and tell you all about it.
- **Travel agency / travel agent's** – a shop where you can buy holidays.
- **Visa** – an official document or a stamp in your passport which allows you to enter or leave a particular country.
- **Stop-over** – if you have a "stop-over" during your journey, you stop in a place and stay there for one or two nights.
- **Customs** – the place in an airport where customs officials may check your bags for drugs / weapons, etc.
- **Exchange rate** – the rate at which one currency can be exchanged for another. For example, the exchange rate for euros to dollars.
- **Seasick / carsick / airsick** – if you get "carsick", you feel sick during a car journey.
- **B/O = Bed Only** – just a bed in a hotel.
- **B/B = Bed and Breakfast** – a bed in a hotel with breakfast included.
- **H/B = Half board** – a bed in a hotel with breakfast and either lunch or dinner included.
- **F/B = Full board** – a bed in a hotel with breakfast, lunch and dinner.

Dialogue: Deciding where to go

Jim wants to go on holiday. He's talking to a travel agent, who's helping him plan the trip. [Listen and complete with the correct prepositions.]

J=Jim
A=Agent

J: Morning!
A: Good morning! Can I help you?
J: Yes, erm, I've never been (1) _____ holiday before, but I've finally decided to take an overseas trip. The trip of a lifetime!

A: How exciting! How long would you like to go (2) _____?

J: Two weeks. During the Christmas holidays. Where do you suggest?

A: How about a luxury safari in Mozambique? The weather will be warm and you'll have a real adventure.

J: Erm, will there be mosquitoes?

A: I guess so. But you can take some insect repellent.

J: I'm allergic (3) _____ mosquitoes. What else have you got?

A: What about southern Spain? I can get you a package deal that includes flights, accommodation and meals.

J: Aren't the beaches there full of Brits? I'd rather go somewhere "off the beaten path", so to speak.

A: Well, British Airways have a great deal (4) _____ the moment on flights to the Solomon Islands. It's beautiful there this time of year. And the exchange rate is great.

J: How long is the flight?

A: About 20 hours.

J: Oh, that won't do. I get **cramp** if I sit too long. Anything closer to home?



BY PLANE OR TRAIN?

A: Erm, Germany?
J: I'm not a big fan (5) _____ sausages.
A: There's more to Germany than just sausages! Mmm... well, you could always go somewhere closer to home. Maybe take the ferry (6) _____ Dublin?

J: I'd love to. But I get seasick. How about Brighton?

A: Well, it might be a bit cold and depressing in December.

J: Sounds perfect!

A: Erm, OK! And because it's low season I can get you a great deal (7) _____ a 5-star hotel. I'll book the train too. Window or aisle seat?

J: Train?

A: Yeah. Brighton is only 45-minutes from London by train.

J: Erm, I don't do trains. Long story. Maybe I'll just stay in London.

A: Not much of a holiday though. I mean, you already live (8) _____ London.

J: I'll go to the British Museum, visit Big Ben, walk across London Bridge. It'll be the holiday of my dreams! Thanks so much for your advice.

A: Erm, my pleasure.

J: I'll send you a postcard. Bye!



FULL-BOARD OR HALF-BOARD?

GLOSSARY

off the beaten path exp
if a place is "off the beaten path", it's in a remote area, often far away from the nearest town or city
cramp n
if you get "cramp", you have a sudden pain in a muscle in your body