

Business Problems & Solutions

Match the vocabulary to the pictures.
Listen to the audioto check your answers.



13 _____



12 _____



11 _____



10 _____



9 _____



8 _____



6 _____



7 _____



1 _____



2 _____



3 _____



4 _____



5 _____



Give solutions to the following problems.

- 1 What should you do if you forget an important meeting?
.....
- 2 What should you do if you receive a damaged package?
.....
- 3 What should you do if the service is too slow?
.....
- 4 What should you do if you make a lot of mistakes in a report?
.....
- 5 What should you do if everyone disagrees with you?
.....