



A woman is always buying something.
Ovid, 1st-century Roman poet

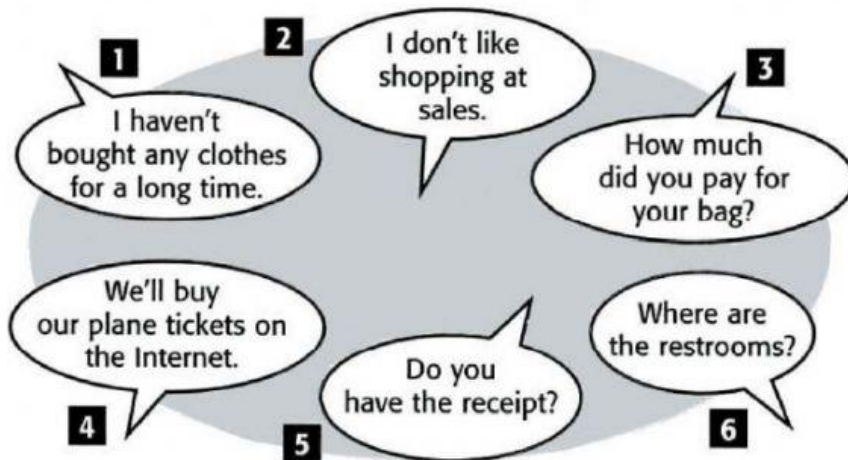
Love in the supermarket

1 **GRAMMAR** reported speech: statements and questions

a Circle the correct answer.

- 1 Jane said that she will / would come shopping with us.
- 2 He said me / told me that he was at the mall.
- 3 I asked Cindy where she bought / did she buy that jacket.
- 4 We asked the salesperson how much it was / was it.
- 5 He told me that he haven't bought / hadn't bought anything.
- 6 I asked the manager whether / that the shoes were on sale.
- 7 She said that she had to go / must go to the market.
- 8 They asked me where I worked / did work.
- 9 I told / told them that I may / might be late.
- 10 My boss asked me if I can / if I could work late last night.

- b** Change the direct speech into reported sentences and questions.



- 1 She said (that) she hadn't bought any clothes for a long time.
- 2 I told her _____
- 3 She asked me _____
- 4 They said _____
- 5 The salesperson asked me _____
- 6 I asked the man _____

2 VOCABULARY shopping

- a** Complete the texts with words from the list.

bargain cash register complain customers
 department store discount line manager receipt
 refunds sale salesperson shopping cart supermarket

I buy all my food at my local 1 supermarket because they are very good to their 2 _____. I always check my 3 _____ before I push my 4 _____ out of the store, just in case there's a mistake. The other day I noticed they had charged me \$4.00 for a can of coffee that had a 20% 5 _____. It should have been \$3.20. So I went back and told the girl at the 6 _____ about it. She called her 7 _____ and they re-entered the sale at the right price and gave me \$0.80 back!

I recently bought a DVD player on 8 _____ at a large 9 _____. I thought I'd gotten a great 10 _____, but when I got it home it didn't work. I took it back to the store to 11 _____. There was a long 12 _____ of people waiting at the Customer Service desk. When I spoke to the representative, I asked for my money back. She told me they didn't give 13 _____ on sale items. I said that the 14 _____ who sold it to me never explained that. Finally, they agreed to exchange it for another DVD player at the same price.

b Read the definitions and write the words.

- 1 you can buy your newspaper here n_____
- 2 a store that sells bread b_____
- 3 two ways of saying a store that sells medicine d_____ or ph_____
- 4 a large store that sells many different things d_____ st_____
- 5 a place with many stores under one roof s_____ m_____

4 READING

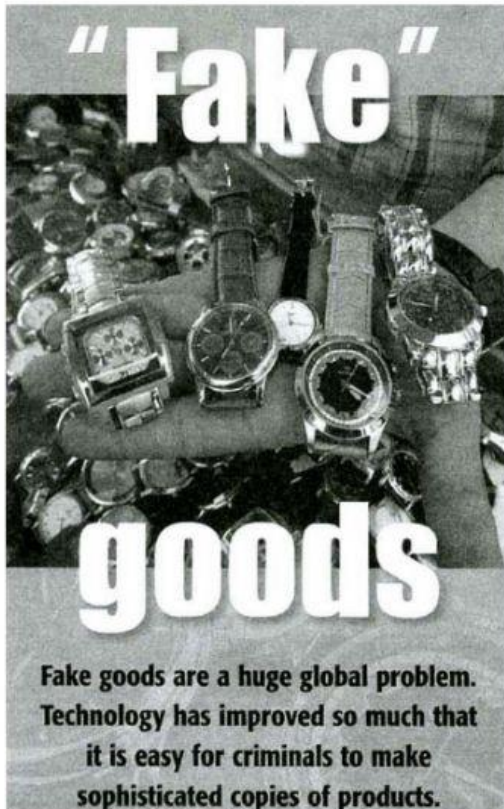
a Read the article and put the headings in the correct place.

How can you identify fakes?
 Why should you avoid buying fakes?
 What are the most common fakes?

b Read the article again and match the sentence halves.

- | | |
|---|---------------------------------------|
| 1 Fake computer software ... | ☒ f |
| 2 Fake toys ... | ☐ |
| 3 Buying something from a street vendor ... | ☐ |
| 4 Money from the sale of fake goods ... | ☐ |
| 5 Fake perfume ... | ☐ |
| 6 Fake cosmetics ... | ☐ |

- a means you have no consumer rights.
- b can cause skin problems.
- c can be dangerous.
- d often has a cheap label.
- e is used to pay for other criminal activity.
- f sometimes doesn't work correctly.



1

- Designer clothes, especially famous brands like Gucci and Lacoste.
- Watches – for example, a fake Rolex watch will cost as little as \$10.
- Perfume and cosmetics – it is estimated that up to 10% of perfumes and toiletries in the global marketplace are fakes.
- CDs, DVDs, and computer software, such as games.
- Toys and sporting goods.

2

- Be suspicious of bargains. If something seems too good to be true, it probably is!
- Check labels and packaging for misspellings and poor-quality logos. Poor-quality labels and packaging on perfumes and cosmetics can often indicate that the contents are not genuine.
- Take extra care at street markets or in other situations where it may be more difficult to get in touch with the vendor after the purchase.

- If you are buying CDs or DVDs, be suspicious of any with poor-quality boxes, no artist or movie title on the disk itself, or no outer plastic wrapping.
- If you are unsure about a watch, look at the strap. Fakes will often feel and look cheap.

3

- The goods may be dangerous, from cosmetics that can cause rashes to toys that may cause accidents.
- Quality may be low. DVDs may have very poor sound, and computer software may not run correctly.
- A lot of fake goods provide money for drug dealers and other organized crime.
- You may be putting people out of jobs because genuine manufacturers can't compete with criminals.
- Remember that if you do decide to buy something from a street vendor, you will have no rights, no customer service, no guarantees, and no consumer protection.

5 GRAMMAR reported speech: commands

Change the direct speech into reported commands and requests.





- 1 He asked me _____ *to sign the credit slip.* _____
- 2 She told me _____
- 3 He told me _____
- 4 I asked the salesperson _____
- 5 She told me _____
- 6 I asked him _____
- 7 He asked me _____

More Words to Learn

Write translations and try to remember the words.

Word	Pronunciation	Translation
branch <i>noun</i>	/bræntʃ/	
compensation <i>noun</i>	/kəmpən'seɪʃn/	
complaint <i>noun</i>	/kəm'pleɪnt/	
goods <i>noun</i>	/gʊdz/	
guarantee <i>noun</i>	/gærən'ti/	
laptop (computer) <i>noun</i>	/'læptɒp/	
staff <i>noun</i>	/stæf/	
deliver <i>verb</i>	/dɪ'livər/	
in stock	/ɪn stɒk/	
out-of-date	/aʊt əv deɪt/	