

Exercise 2

Read the information. Then listen to the bank manager. Which products do the questions describe? Write the correct letter, A–E, for each question.

You may be asked to choose correct answers from a box. You will hear the questions in the correct order, but not the answers. Read the questions before you listen and the answers while you listen.

A student account

B retirement account

C mobile phone insurance

D travel insurance

E pet insurance

1. can only be arranged online _____
2. must provide identification _____
3. cannot be bought on its own _____