

Let's talk about ... Communication competences

Shopping for clothes C p.96

1 Complete the chart with the questions in the box.

Is it OK? Can I help you? Where are the fitting rooms? How much is this T-shirt? Can I try it on? What size are you?

Store assistant	Customer
Can I help you?	3
	4
	5

2 Choose the correct alternatives.

Can I help you?

- ☒ a Yes, please.
☐ b Yes, of course.

1 Can I help you?

- ☐ a No, thanks. I'm just looking.
☐ b No, thanks. I'm a small.

3 Can I try it on?

- ☐ a No, thanks.
☐ b Yes, of course.

5 Where are the fitting rooms?

- ☐ a They're too big.
☐ b They're over there.

2 How much is this jacket?

- ☐ a They're \$25.99.
☐ b It's \$25.99.

4 What size are you?

- ☐ a I'm a medium.
☐ b I'm just looking.

6 Is it OK?

- ☐ a Yes, it is. I'll take it.
☐ b Yes, it is. I'll leave it.

3 151 Put the sentences in the correct order to make dialogues. Then listen and check.

1 ☐ Can I help you?

2 ☐ No, thanks. I'm just looking.

2 ☐ Can I try it on?

1 ☐ Excuse me. How much is this top, please?

☐ I'm a medium.

☐ Yes, it is. I'll take it.

☐ It's \$19.99.

☐ Here you are. The fitting rooms are over there.

☐ Is it OK?

☐ Yes, of course. What size are you?

☐ OK, come with me.

3 ☐ Where are the fitting rooms?

☐ Yes, please. How much are these jeans?

☐ They're \$39.99.

☐ No, they aren't. They're too big. Thanks anyway.

☐ Can I try them on?

☐ Are they OK?

1 ☐ Can I help you?

☐ Yes, of course.

☐ Thank you.

☐ They're over there.

4 Read the prompts and write two conversations.

1 You like some shorts in a store, and you ask the price. They're \$19.50. You try them on, but they're too big, and you don't buy them.

2 You like a jacket in the store, and you ask the price. It's \$34.99. You want to try it on and the assistant asks what size you are. You're a medium. The jacket is OK, and you buy it.

Extra listening

Listening strategy

When you have completed a listening task, listen again carefully to check you have given the correct answers.

1 152 Ethan and Hailey meet outside a movie theater in a big mall. They plan to watch a movie with friends. Listen to their conversation and match the people 1–6 to the activities a–f.

- | | |
|-----------------------------------|--------------------------------|
| 1 Hailey <u>b</u> | a is buying the movie tickets. |
| 2 Isabel ☐ | b is waiting for Isabel. |
| 3 Jess ☐ | c is looking at some clothes. |
| 4 David ☐ | d is trying on some pants. |
| 5 Jason ☐ | e is going to the bathroom. |
| 6 Ethan ☐ | f is making a phone call. |